

# PCI Pal wins Payments Compliance Technology of the Year at the Payments Awards 2021

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PCI Pal (<http://www.pcipal.com>), (LON:PCIP) the global provider of cloud-based secure payment solutions, has been announced as the winner of the Payments Compliance Technology of the Year at this year's Payments Awards.

The award (<https://www.payments-awards.com/awards/winners21.php>) recognises PCI Pal's work in rapidly delivering PCI-compliant payment services from its globally accessible cloud-environment, within the challenging conditions created by the pandemic.

With contact centre agents urgently transitioning to home working amid lockdown rules, PCI Pal Agent Assist secure payments solution has supported both existing clients and new in enabling remote-workers to securely handle customer information, while adhering to the latest PCI DSS rules.

PCI Pal Agent Assist enables remote workers who do not have access to secure payment solutions either through their existing remote telephony connectivity (including traditional PBX, and VoIP platforms such as Microsoft Teams or Skype for Business), or where they are using mobile phones or landline telephones.

Jane Goodayle, SVP Global Marketing of PCI Pal said, "With organisations having to trigger their continuity plans when the pandemic hit, we've supported organisations across the world in making sure their contact centre agents can safely and anonymously handle card payments, while also complying with the PCI DSS.

"Being cloud-based, deployments of PCI Pal Agent Assist are remote, meaning we can be swift and safe with getting organisations up and running.

"We are absolutely delighted to have been recognised for our efforts and winning the Payments Compliance Technology of the Year at the Payments Awards. We have had a really successful year with many award nominations, shortlistings and wins, however to be recognised at the prestigious Payment Awards is an achievement we are all very proud of."

For more information on PCI Pal visit [www.pcipal.com](http://www.pcipal.com), call +44 207 030 3770 to arrange a demonstration.

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Notes to Editors:

About PCI Pal:

PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by

non-compliance and data loss. PCI Pal's mission is to safeguard reputation and trust by providing customers with secure payment solutions for any business communications environment including voice, chat, social, email, and contact centre.

PCI Pal is integrated to, and resold by, some of the worlds' leading business communications vendors, as well as major payment service providers.

The entirety of the product-base is available from PCI Pal's global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and it is proud to work with some of the largest and most respected brands in the world.

For more information visit [www.pcipal.com](http://www.pcipal.com) or LinkedIn: <https://www.linkedin.com/company/pci-pal/>.

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