

Esker's Pulse v2 improves enterprise communication, boosts profitability with new e-document delivery capabilities

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Certified Connector for mySAP.com™, enhancements for distributed architectures, and Pulse Web Interface extend multi-channel document capabilities to new enterprise users

Shardlow, UK - 19 March 2002 – Esker Software, the document solutions leader, announces the availability of Pulse™ version 2. Pulse streamlines business communications, creating documents in the electronic formats customers and business partners require and automatically delivering them via web, wireless, email, fax, or distributed print. With Pulse, enterprises strengthen business relationships, reduce the costs of document distribution, shorten business transaction cycles, and add value to ERP, supply chain management (SCM), and other system investments.

New enhancements to Pulse extend the benefits of intelligent, multi-channel e-document delivery throughout the enterprise:

“ Pulse Connector for mySAP.com™ enables comprehensive multi-format delivery of business documents generated by mySAP.com or existing SAP R/3 solutions

“ Pulse Web Interface makes it easy for any enterprise user to create and send ad-hoc or broadcast e-documents from their desktop

“ Enhancements for distributed architectures extend Pulse capabilities to application developers, service providers, and distributed enterprise sites.

“Pulse is a comprehensive document solution for enterprises and service providers worldwide,” says Kristin Zurovitch, senior product manager at Esker. “It streamlines document delivery, reduces the cost of business communication, accelerates transaction cycles, and helps improve profitability – all while delivering information exactly the way recipients require. With today's version 2 enhancements, Pulse reaffirms its position as the leading solution for Intelligent Information Delivery™.”

Pulse captures application print streams and print documents, transforms them into electronic formats – HTML, XML, PDF, TIFF, and text – and delivers them via public or secure web, email, fax, distributed print, and wireless Short Message Service (SMS). Pulse is an international solution available in five languages.

Version 2 Enhancements

The new SAP-certified Pulse Connector for mySAP.com adds multi-channel e-document delivery capabilities to the print-only output supported by mySAP and SAP solutions. The Connector for mySAP.com (along with the Pulse server) allows enterprises to send invoices, purchase orders, account statements, confirmations, and other documents generated by mySAP.com or SAP R/3 to any recipient in any preferred e-format. Pulse connects directly to SAP solutions, including mySAP Supply Chain Management, mySAP Financials, mySAP Customer Relationship Management, and others, to enable fax, email, and SMS delivery. In addition, mySAP solutions can “print” documents to Pulse for multi-format conversion and delivery via web, email, fax, or distributed print.

The new Pulse Web Interface extends Pulse capabilities to desktop users throughout the enterprise and streamlines delivery of many new document types:

“ The intuitive web client makes sending documents easy for all enterprise users, or for users accessing Pulse through a service provider. With a click of the mouse, they can send ad hoc office documents to individuals or to broadcast lists. They can also use Pulse “Intelligent Document Delivery” to choose pre-defined document formats and routing conditions that Pulse then applies to application output for fast, personalised delivery.

“ Subscription list management gives corporate communication managers the ability to broadcast mass distributions – financial newsletters or direct marketing pieces, for example – and allows subscribers to manage their own list registration.

“ The simplified web-based administrative interface enables easy management of users, groups, distribution criteria, document queues, and notification alerts. Department-level administrators or organisations sending documents through a Pulse service provider can now manage their own document delivery parameters and delivery status without assistance from central Pulse administrators.

The remote implementation capabilities of Pulse support a wide range of distributed architectures. Application developers and independent software vendors (ISVs) can integrate Pulse document delivery capabilities into their applications and offer Pulse Satellite servers with their solutions. Installed at remote network sites, Pulse Satellite communicates with a hosted Pulse server and redirects document output to this central server to enable multi-channel e-document delivery from any custom application. Improved reporting ensures that application developers, ISVs, ASPs, or carriers hosting Pulse-integrated document delivery services can access detailed histories of remote server activity according to individual customers, groups, or users. A configurable cost module validates costs for each remote

server and provides the basis for effective usage-based billing by service providers.

“Pulse version 2 expands the ability of enterprises and service providers to meet critical document needs,” concludes Zurovitch. “Whether they’re a manufacturer outputting high volumes of supply chain documents, an investment broker broadcasting financial reports, or a major postal carrier updating their service with electronic document delivery, Pulse offers an innovative document solution that meets real business requirements.”

About Esker Software

Esker Software solutions enable intelligent access to and delivery of core business information. Organisations use Esker software to streamline information exchange, open new channels of communication, and achieve business objectives with new levels of speed and efficiency. The company’s products include:

“ Pulse™, VSI-FAX™, VSI-FAX for Notes, and Faxgate for Intelligent Information Delivery™

“ SmarTerm, TunPlus, and Persona for host access.

Esker is traded on Euronext – the French Stock Exchange (Le Nouveau Marché/Euroclear: 3581). With offices in North America, South America, Europe, and Asia/Pacific, Esker has shipped over 80,000 document servers and has a host-access installed base of two-million licensed users.

For more information, visit <http://www.esker.com> .

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