Vector Networks Launches PC-Duo Enterprise, a Desktop Management Suite with Web-based Capabilities

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PC-Duo Enterprise Can Be Deployed Within Days - Not Months Like Traditional Tools

April 30, 2002, Tamworth, Staffs. Vector Networks launches PC-Duo
Enterprise, an integrated suite of desktop management software that provides centralized desktop
management. Designed to run out-of-the box, PC-Duo Enterprise is easy to implement and can be deployed
within days, not months like traditional systems management tools. PC-Duo Enterprise offers an enterprise
framework without the complexity or high price tag of other products in the market.

PC-Duo Enterprise has a unique, modular architecture allowing IT organizations the flexibility to
purchase and implement functional modules as required. The suite includes: Inventory Management,
Software Metering, Software Distribution, Diagnostics, Remote Control, and Web-based Help Desk
Issue Tracking modules.

Milind Govekar, VP & Research Director, Gartner comments, "It is important
today to keep the IT infrastructure up and running to prevent loss of
revenue for organizations where IT and business processes are increasingly
becoming inseparable. However, IT infrastructure components such as servers, databases or desktops have a
habit of failing, so organizations shouldensure that they invest in technologies which help diagnose the
root-cause of the problem quickly to restore business process availability to minimize the cost of
downtime."

PC-Duo Enterprise Modules:

Inventory Management centrally audits software and hardware asset
information enterprise-wide using multiple interrogation techniques for
unrivalled accuracy. Customer surveys reveal that consistent usage of PC-Duo
Inventory Management increased productivity of audit and inventory
management staff by up to 90% and virtually eliminated non-license
compliance.

Software Metering identifies unused and disabled applications. By

redistributing unused licenses and renewing maintenance only for those licenses still in use, IT organizations save money. Additionally, by highlighting usage patterns with its detailed reporting, PC-Duo Software Metering supports training and help desk initiatives and allows IT organizations to better forecast future software requirements.

Software Distribution enables staff to install new software applications and updates throughout the network within minutes, eliminating the need to visit the networked PCs and servers. PC-Duo Software Distribution allows IT organizations to save up to 90% of the time spent installing software.

Diagnostics automatically protects and restores critical desktop applications, collects configuration diagnostics and performs change analysis. By comparing system and software configurations in real-time, critical applications can be restored within minutes, minimizing work disruptions and maximizing help desk efficiency.

Remote Control enables IT organizations to remotely control any Windows PC or server via LAN, WAN or Internet. It offers an industry-leading feature set designed for help desk support, training and telecommuting. PC-Duo Remote Control allows IT organizations to increase help desk service quality by improving response times and increasing first-call problem resolution.

HelpDesk is a Web-based system that centralizes issue and call tracking for the help desk department. PC-Duo HelpDesk deployment costs are minimal and allow access from any browser, anywhere, any time. PC-Duo HelpDesk works like a Windows application and dynamically updates its interface. It is fully customizable to meet corporate needs.

About Vector Networks

Vector Networks Group specializes in software development and marketing of Windows-based Desktop Management for the enterprise market. Through Vectors ever-increasing reseller channel and direct sales, the company services approximately 5000 customers in over 40 countries with software installed on nearly 3.5 million PCs. Vector Networks is positioned for exponential growth with its focus on acquiring companies with complementary technology.

PC-Duo Enterprise Fully Functional Evaluation Software Available for Download at: http://www.vector-networks.com or by calling on 01827 67333.