

# NMS Communications Partners with VoxSurf to Give European Operators a Ready to Deploy System for Offering Broad Range of Messaging Services

Submitted by: Pleon  
Monday, 27 May 2002

---

European Mobile Operators to Benefit from NMS HearSay, Industry's First Open Services System Now with Messaging Applications Suite Designed for Their Market

NMS Communications (NASDAQ: NMSS), the leading supplier of technology for tomorrow's networks, has partnered with VoxSurf, a leading U.K.-based voice applications provider, to deliver VoxSurf's broad range of European multichannel messaging applications integrated with NMS HearSay™ the industry's first complete and open multi-application system that enables wireless and wireline carriers worldwide to voice-empower innovative new enhanced services. European operators now have a ready-to-deploy solution that allows them to offer value-enhanced services quickly within their existing networks and provide additional services as their networks evolves.

Through the NMS and VoxSurf alliance, European operators have everything they need in one system to offer VoxSurf's comprehensive suite of voice-led messaging applications, including email, voicemail, unified communications, Short Message Services (SMS), and personal information manager (PIM) all accessible from a choice of voice, PC, or wireless devices, and specifically designed for the European market. Both NMS HearSay and the VoxSurf suite support the VoiceXML 2.0 specification and 2.5G/3G wireless networks.

NMS HearSay is a multi-application, ready-to-deploy system for wireless operators seeking to rapidly and cost-effectively offer their subscribers innovative, customized voice and data multimodal communications services. These services include voice-activated dialing, personalized voice portals, SMS, instant messaging, Wireless Application Protocol (WAP) messages, personal information management (calendar, email, address book), conferencing, chat, unified messaging, and more.

By integrating best-of-breed applications like VoxSurf Messaging, NMS HearSay spares wireless and wireline operators the significant burden associated with identifying and then ensuring that these hardware and software products are interoperable and ready for deployment in live network environments. By eliminating these risks, NMS HearSay helps accelerate time to market while facilitating the deployment of new, revenue-generating voice and data services.

Based on an open architecture that merges telecom mobility with the content-rich Internet and allowing for an easy evolution from circuit-switched to packet-based Internet Protocol (IP) networks, NMS HearSay delivers:

\* Best-in-class applications that have been fully integrated and tested with the solution through alliances, as reflected by today's announcement with VoxSurf, and the recent Oracle and MessageMachines announcements

\* World-class speech, voice processing, and network technologies based on NMS heritage as an innovator in providing next-generation network IP and public switched telephone network (PSTN) telecommunications

technologies

- \* Support for multiple automatic speech recognition (ASR) and text-to-speech (TTS) products to enable global coverage and multiple language support

- \* Software that routes text messages between wireless networks and all types of real-time communications devices mobile phones, pagers, and PDAs and data services

- \* Full carrier-grade capacity, reliability and scalability, featuring rack-mounted NEBS Level 3 compliance system based on Sun Microsystems Netra 20 and Netra CT servers, SPARC technology, and the Solaris operating environment

- \* Operations and billing integration, and full 24/7 global support including customization, installation, and deployment services

"We couldn't be more pleased to be allied with NMS and its revolutionary NMS HearSay system. NMS shares our vision of providing a single, one-stop integrated solution that offers the ability to enable many application and device access choices for customers", said Paul Salusbury, CEO of VoxSurf. We look forward to expanding the value of NMS HearSay into a region in which many of the innovative services that NMS and VoxSurf provide are in great demand.

The combination of NMS HearSay and VoxSurf's voice-led applications is a powerful one for the European mobile market, said Brian Demers, vice president and general manager of NMS Network Solutions business. VoxSurf brings depth and breadth of application offerings to help us deliver a comprehensive solution that meets mobile operators market-specific requirements.

#### About VoxSurf Messaging Application Suite

The VoxSurf Messaging Suite consists of:

VoxSurf Email extends the reach of email from a desktop PC to wireless devices and fixed phones anywhere in the world, using simple voice commands. Users can listen to an email, read it on a handheld device, or access and manipulate it from a PC. Regardless of the interface being used, voice, WAP, i-mode, or the web, it provides full read/reply/compose/forward/delete functionality, from any device. VoxSurf Email will act as a portal to multiple email accounts, and now supports access to Hotmail. and AOLMailSM accounts as well as ExciteSM, Yahoo!, and other leading ISP email services.

VoxSurf Voicemail takes the voicemail experience to the next level for users and technology managers alike. For users, it can act as a voice portal, ensuring that all of their voice messaging is stored in one place and is accessible from any device. Access is via simple voice commands (or touchtone keypad) making retrieval and management of messages simple even when on the move and SMS messages can alert users to a waiting message. Being an IP-based solution, any operator with an IMAP4 email server already has the basic infrastructure needed to deploy VoxSurf Voicemail, making it simple to integrate, and easy to maintain and manage.

VoxSurf Unified Communication provides IP-based unified communication that brings together common messaging services, such as voicemail and email, into a single place and makes them accessible from one telephone call, ensuring that users are always in control. Access can be through whatever device is the most convenient, so that users can use voice commands to send email, or read emails on a WAP phone or PDA, or send messages from any mobile device.

VoiceSMS is a new mobile messaging option, for the mobile operator and service provider, that allows the subscriber to keep in contact with friends and colleagues without interrupting them. This patent-pending voice Short Messaging Service lets users send and receive voice rather than text messages via any mobile phone and on any network. Calling a single fixed-line number, and then leaving a voice message and the recipient's mobile number, activates the service. Receivers, who are notified that they have a voice message with a text-style alert, hit one key to retrieve, reply to, or forward the message with the added option of subscribing to the service themselves. Messages can be sent and received within a matter of seconds, whether mobile phones are switched on or off, and are stored if the recipient is engaged on another call.

Personal Information Manager (PIM) enables users to stay in touch through any device, from anywhere. It is a sophisticated electronic organizer offering a personalized contact lists, diary dates, schedules, and journals, and is accessible through a full range of devices. Subscribers can access and manipulate all of their data through any telephone using voice commands using a PC, a PDA, or a WAP/i-mode device, ensuring that they are always up to date on the issues in their lives both business and personal. From a provider point of view, the open architecture ensures simple implementation and provides fully scalable operability.

MexML the products work on two levels. The MexML Browser allows Java enabled devices such as mobile phones and PDAs to receive, read, edit, and send MexML messages. This means that there is a single inbox for all messages, which greatly improves usability. The server side application takes care of morphing of MexML messages into other formats (e.g., email, instant messages, SMS, fax, vCard, vCalendar). The server application can also push messages to the browser, so users don't have to specifically retrieve them, and manages synchronization with the client application.

#### About VoxSurf

VoxSurf creates voice applications that bring the power of the Internet to voice and mobile users. VoxSurf's applications are proven to generate revenue, help reduce churn, and provide innovative solutions for mobile operators and ASPs. The company's innovative multichannel applications allow users to access their email, voicemail, personal contacts information, or personal content however they choose: using any telephone via simple voice commands and/or DTMF, through a WAP or i-mode enabled phone, via the WEB and PDA. VoxSurf is committed to open standards such as VoiceXML, providing seamless interoperability across any platform. VoxSurf is based in London, UK. More information is available at <http://www.voxsurf.com> or contact:

William Tall

Director Business Development & Marketing

VoxSurf Limited

+44 20 7240 3621 or +44 7710 322800

william.tall@voxsurf.com

#### About NMS Communications

NMS Communications (NASDAQ: NMSS) designs, delivers, and supports technology-leading systems and system building blocks for innovative voice, video, and data services on wireless and wireline networks. NMS products and services help the world's top communications equipment suppliers, solution developers, and wireless operators bring their applications and services to market faster and at lower costs.

Headquartered in Framingham, Massachusetts, and with offices around the world, NMS has a rich history of technology innovations that advance the growth of the global communications industry. These achievements include the world's first complete open IP gateway, the first complete open packet media server, and the first complete open solution for voice applications and services. Visit <http://www.nmscommunications.com> for more information.

Statements in this document expressing the beliefs and expectations of management regarding future performance are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are based on management's expectations as of the date of this document and are subject to uncertainty and changes in circumstances. Actual results may differ materially from these expectations due to risks and uncertainties including, but not limited to, a continued slowdown in communications spending, the implementation of the Company's strategic repositioning and market acceptance of the Company's new solutions strategy, quarterly fluctuations in financial results, the Company's ability to integrate efficiently the business and technologies it has acquired and to exploit full the value of such technology and its strategic partnerships and alliances, the availability of products from vendors and other risks. These and other risks are detailed from time to time in the Company's filings with the Securities and Exchange Commission, including the Company's annual report on Form 10-K for the year ended December 31, 2001. In addition, while management may elect to update forward-looking statements at some point in the future, management specifically disclaims any obligation to do so, even if its estimates change. Any reference to our website in this press release is not intended to incorporate the contents thereof into this press release or any other public announcement.

NMS Communications and NMS HearSay are trademarks of NMS Communications Corporation. VoiceSMS and VoxSurf are registered trademarks of VoxSurf Limited and VoxSurf has a patent application pending for the voice SMS application. Sun, Sun Microsystems, Netra, and Solaris are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. in the United States and other

countries. Products bearing SPARC trademarks are based on an architecture developed by Sun Microsystems, Inc. Oracle is a registered trademark and Oracle9i is a trademark or registered trademark of Oracle Corporation. All other product or corporate references may be trademarks or registered trademarks of their respective companies.

For further information contact:

Kim Polley

Brodeur Worldwide

Tel: 01753-448860

kpolley@uk.brodeur.com

---

