

C3 Launches Co-location Services

Submitted by: Gray Associates

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Cambridge, UK, 28th May 2002. C3, Europe's leading supplier of Windows-based converged communications platforms for call handling and e-business, announces today a portfolio of co-location services for Service Providers and Corporate customers.

C3's new co-location services give businesses access to a wide range of state-of-the-art applications including unified messaging, calling card, IVR, Audiotex, automated attendant, emergency response, contact centre and voice mail - with all the equipment required to run these services, including servers, applications and databases housed at C3's offices in Cambridge. C3 personnel will also handle all technical aspects of managing, controlling and maintaining applications on behalf of customers.

Facilities provided by the new C3 Co-location Centre include:

- * 'Secure' equipment hosting
- * UPS provision
- * Database management
- * Routine Maintenance
- * SNMP Monitoring

Customers choosing to co-locate equipment with C3 benefit from routine service packages and quick maintenance access. Customers also have the option of contracting directly with Telco providers should they wish.

"Today's announcement, together with the recent launch of our new Disaster Recovery services, are evidence of C3's commitment to provide true flexibility and maximum service to its customers" says John Wood, Sales and Marketing Manager, C3.

About C3

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C3 is a leading supplier of Windows-based converged communications platforms for call handling and e-business applications. The company has installed over 200,000 lines of converged communications technology worldwide for calling card, IVR, Audiotex, automated attendant, emergency response, contact centre and voice mail since 1990. C3 is based in Cambridge, UK. For more information, visit the company's Web site at <http://www.c3ltd.co.uk>

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