

MAKE-A-WISH FOUNDATION® ASSURES DREAMS COME TRUE WITH IPSWITCH'S WHATSUP GOLD

Submitted by: MCC International Ltd

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June 5, 2002 – Ipswitch, Inc., a leading supplier of Internet productivity software, today announced that the Make-A-Wish Foundation is utilising its WhatsUp Gold software to monitor and manage the organisation's worldwide network and maintain network continuity. The nonprofit Make-A-Wish Foundation, which has 79 locales in the U.S. and 23 international affiliates around the world, selected WhatsUp Gold to ensure the continual uptime of its mission-critical network services, including its critical donation server, so that Foundation resources can be focused on more important activities, like making children's dreams come true.

"Employees are being asked to trust that their data will be safe, accessible and secure on the group server. It is critical we have a high-quality tool to monitor our file, financial and donation servers that won't break the bank," said Jim Toy, director of information technology at the Make-A-Wish Foundation. "Ipswitch's WhatsUp Gold reliability is outstanding and has proven time and again that it can grow with our network to continually meet our needs."

Highlighting the importance of reliability, the Make-A-Wish Foundation receives an average of nearly 15 percent of all non-corporate donations via its Web site, which WhatsUp Gold monitors to facilitate 24x7 uptime.

"WhatsUp Gold is a graphical network mapping, monitoring, reporting and notification solution that provides a variety of views into the Make-A-Wish Foundation's network status in real-time – alerting administrators when monitored devices and services become unavailable," said Matthew Chan, WhatsUp Gold product marketing manager at Ipswitch. "The successful deployment at the Make-A-Wish Foundation is a testament to our commitment to delivering affordable, all-in-one network management solutions that offer the performance and capabilities that small-to-midsized companies require."

About the Make-A-Wish Foundation

The Make-A-Wish Foundation grants the wishes of children with life-threatening illnesses to enrich the human experience with hope, strength, and joy. It is the largest wish-granting organization in the world, with 79 chapters in the United States and its territories, and 23 international affiliates on five continents. Since being founded in 1980, the Make-A-Wish Foundation has granted more than 97,000 wishes to children with life-threatening illnesses. For more information about the Make-A-Wish Foundation, visit <http://www.wish.org>

About Ipswitch, Inc.

Founded in 1991, Ipswitch, Inc. develops easy-to-use, affordable, Windows-based software products that enhance the productivity of users from consumers to IT professionals. Its product family includes WS_FTP Pro, the world's most popular FTP client, with 128-bit SSL encryption and tens of millions of users; WS_FTP Server, with 128-bit SSL encryption, the first industrial-strength, full-featured FTP server for Windows NT/2000; WhatsUp Gold, a leading network mapping, monitoring, notification and reporting tool monitoring over 23,000 customer networks worldwide; IMail Server, the leading Internet messaging server for small and medium size companies and ISPs, with 48 million seats; and IMail Anti-Virus, powered by Symantec's CarrierScan™ and fully integrated with IMail Server, a powerful and easy to administer, all-in-one anti-virus solution - all designed to enhance mission-critical business solutions. Ipswitch products set new standards for functionality, performance, reliability and interoperability, while providing the foundation for corporate internetworking, and are available directly from Ipswitch and through distributors, resellers and OEMs worldwide.

Editor's Notes

Review copies, interviews, screen shots and information for all Ipswitch products are available from Martin Brindley and Adrian Brophy at MCC International.

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