

Application and network monitoring specialist chooses TeleCity as launch base

Submitted by: Brands2Life

Tuesday, 3 June 2003

Noscito locates first service site at TeleCity's Docklands facilities

London 3 June 2003 - TeleCity plc (TCY.L), the award winning pan-European colocation and data centre services company, today announced that Noscito, a new provider of IT infrastructure, application and network monitoring services, will locate its first European service site at the TeleCity facilities in London's Docklands.

Noscito is launching a series of pay-as-you-go solutions which offer customers the ability to monitor the quality of service of their IT and web based infrastructure remotely. Based on leading BMC technology, Noscito can offer customers sophisticated solutions without any of the initial investment and ongoing running costs involved in purchasing and maintaining their own monitoring systems. Customers are simply charged a monthly usage fee with no up front payments or long-term commitment required.

"To stay ahead of the competition, businesses IT environments must be constantly available," said Paul Kershaw, co-founder of Noscito. "Slow response times and system failures can seriously impact business operations and damage end-user perceptions. Our solutions can help to minimise potential downtime and ensure the fast and precise resolution of faults.

"TeleCity was the ideal place from which to launch our services in Europe," continues Kershaw. "Their facilities are well connected, well managed and offer excellent opportunities in terms of the diverse and increasing range of customers present."

"Noscito offer an effective and intelligent solution for businesses looking for high-quality, cost-efficient network and application monitoring," said Graham Brooks, Commercial Manager at TeleCity. "IT directors can now combine an improved, cost-efficient outsourced datacentre environment for their hardware with the ability to control their own infrastructure remotely. In the process they gain overall business advantages of combining their own in house skills with resources, tools and expertise from outside."

In addition to Noscito offering services as a stand-alone provider, TeleCity will be using Noscito's platform to offer monitoring services to its UK customers.

"TeleCity's relationship with Noscito is typical of the new approach we are taking in the provision of managed services," said Brooks. "Rather than invest in hardware platforms, software and the development of in-house service management expertise, TeleCity is now developing relationships with partners who can offer best-of-breed service provision. This way we minimise cost to our business while maximising service options to customers."

Noscito sourced all of the hardware commissioned for their new platform through TeleCity's supplier relationship with Fujitsu Services. This relationship enables TeleCity's existing and future customers to purchase hardware and software solutions such as access devices, storage, servers and network equipment, directly through Fujitsu taking advantage of Fujitsu's expertise in the sourcing, commissioning and ongoing management of IT systems.

About Noscito

Noscito is a server, networking and applications monitoring provider to service providers and corporate organisations. Through its server and transaction monitoring services customers can monitor all aspects of their IT infrastructure ensuring Quality of Service. Based on BMC technology the company offers all of its services securely over the internet on a usage-based billing service.

For more information on Noscito and its services see <mailto:see>
www.noscito.com <http://www.noscito.com>.

About TeleCity

TeleCity is a leading European provider of colocation and data centre services. Through its network of carrier-neutral data centres, it provides colocation, IT infrastructure management and IT services to communication service providers, corporate enterprises and the public sector. In February 2003, TeleCity was awarded 'Best Colocation Provider' by the UK Internet Service Providers Association for its outstanding data centre facilities, and high levels of customer service. The company has 9 locations across Europe, in Amsterdam, Dublin, London, Manchester, Frankfurt, Paris and Stockholm. Headquartered in London, TeleCity was established in 1998, floated on the London Stock Exchange (TCY.L) in June 2000 and posted a turnover of £23.8M in the year to December 2002.

www.telecity.com

For further information on TeleCity or photography, please contact

Hannah Middleton or Julie Thompson-Dredge at Brands2Life on:

Tel: +44(0) 20 7386 6200

Email: hannah.middleton@brands2life.com