

Comverse Introduces Converged Billing Solution – Bringing Real-Time Billing Capabilities For Voice & Data Services To Prepaid & Post-Paid Subscribers

Submitted by: Pleon

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WOODBURY, NY, December 9, 2003 – Comverse, a unit of Comverse Technology, Inc. (NASDAQ: CMVT), and the world's leading supplier of software and systems enabling network-based multimedia enhanced communications services, today announced the availability of a comprehensive converged billing system that offers real-time billing for voice and data services for both prepaid and post-paid subscribers.

Today's current prepaid and post-paid billing systems are typically separate and based on different technologies. As new services are introduced, new forms of billing are required to maximize and secure revenues. In today's billing framework, this often requires costly and time-consuming parallel enhancements to both the pre- and post-paid systems. By deploying the Comverse converged billing solution, carriers can drive increased usage of voice and data services by offering flexible real-time billing for these emerging applications, combining the best of today's prepaid and post-paid systems. This integrated solution offers a consistent framework for billing new and emerging voice and data services and offers powerful personalization options for carriers and their end-users. Operators can now improve efficiency and reduce service costs by consolidating customer care centers and enabling end-users to benefit from informed spending and real-time personal account management.

"With the introduction of new voice and data services, carriers continue to look at minimizing credit risks as average revenue per user increases," said Howard Woolf, President of Comverse Intelligent Networks. "With our new converged billing solution, carriers now have several specific ways to reduce costs and increase revenues when billing for existing and emerging services. The combination of real-time service authentication with the comprehensive customer relationship features of a post-paid billing system offers a powerful solution for today's operators."

The Comverse converged billing solution delivers real-time rating and charging, offers instant access to subscriber usage information, and offers a wealth of features to support usage bonuses and other promotions. With the Comverse solution, all end-users (both prepaid and post-paid) are rated in real-time for both voice and data usage. Unlike "near" real-time systems, the real-time nature of the Comverse converged billing solution can help carriers increase revenue assurance and reduce revenue risk by authorizing all calls and by applying credit limits to all subscribers, both in real-time.

About Comverse

Comverse, a unit of Comverse Technology, Inc. (NASDAQ: CMVT), is the world's leading provider of software and systems enabling network-based multimedia enhanced communications services. More than 400 wireless and wireline telecommunications network operators, in more than 100 countries, have selected Comverse's enhanced services systems and software, which enable the provision of revenue-generating value-added services, including call answering with one-touch call return, short messaging services, IP-based unified messaging (voice, fax, and email in a single mailbox), 2.5G/3G multimedia messaging (MMS), instant communications, wireless information and entertainment services, voice-controlled dialing, messaging and browsing, prepaid wireless services, and additional personal communication services. Other Comverse Technology business units include: Verint Systems, a leading provider of analytic solutions for

communications interception, digital video security and surveillance, and enterprise business intelligence; and Ulticom, a leading provider of service enabling network software for wireless, wireline, and Internet communications. Comverse Technology is an S&P 500 and NASDAQ-100 Index company. For additional information, visit the Comverse web site at <http://www.comverse.com>.

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