POST CTI launches communications development software with extended speech recognition and VoIP support

Submitted by: Gray Associates

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POST CTI, a Value Added Distributor of standards-based communications products, announces today the UK availability of Envox 5.1.

Envox 5.1 is a communications development platform that can be used by application developers and system integrators to create a wide variety of voice-enhanced communications solutions including interactive voice response, enhanced self-service, automated directory assistance, alerts & notifications, mobile Internet, voice portals, voice-enabled CRM and unified communications. Envox 5.1 offers a significant advantage, reducing the time, cost and complexity of developing and deploying such solutions vs. using traditional programming tools such as C++.

To better enable standards-based speech recognition-based solutions, Envox 5.1 includes several enhancements to its embedded VoiceXML browser. The platform has improved server performance for executing VoiceXML scripts and provides developers with greater control over speech recognition functions that have full support for Speech Synthesis Markup Language (SSML).

New integrations for ScanSoft(r) SpeechPearl(r) XML 1.0 and RealSpeak(tm) Client Server were added in Envox 5.1, along with expanded support for the latest release of Nuance 8.0. Envox 5.1 enables VoiceXML capabilities for a wider range of speech products including SpeechPearl XML and OpenSpeech Recognizer speech recognition software and industry-leading text-to-speech (TTS) including Speechify(r) and RealSpeak voices from ScanSoft and Nuance 8.

New VoIP capabilities were also added in Envox 5.1. Envox-based solutions can now be deployed in VoIP infrastructures with Intel(r) NetStructure(tm) Host Media Processing (HMP) Software, which enables Envox-based solutions to perform media processing tasks on general-purpose Intel(r)-based servers, eliminating the use of specialised hardware for VoIP solutions and reducing total cost of ownership. The VoIP infrastructure can also now use SIP (Session Initiation Protocol) via Intel's enhanced Global Call Protocol, which lowers the cost of worldwide deployment significantly.

"We're delighted to be able to offer one of the world's leading application development platforms to our UK customers" said Neil May, Managing Director of POST CTI. "With enhanced support for speech recognition, VoIP and Intel's breakthrough Host Media Processing software, we believe that Envox 5.1 can help forward-thinking developers create great, feature-rich, applications as well as get them to market quicker and more cost-effectively".

An evaluation copy of Envox 5.1 can be downloaded at www.envox.com

About POST CTI

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Formed in 1997, POST CTI is a Value Added Distributor (VAD) of standard-based communications building blocks from leading manufacturers such as Intel, Envox, HP, Scansoft and Nuance. POST CTI is the only VAD of Intel® Telecom Products in the UK and the largest VAD for Intel telecom products in EMEA.

POST CTI provides Value Added Resellers, Systems Integrators and Developers with a single convenient source for communications technologies. In addition to providing a broad and competitively-priced product selection, the company offers custom system integration services and advice, finance options, sales training and marketing/technical educational seminars.

About Envox Worldwide

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Envox Worldwide is headquartered in Stockholm and Boston. With over 300,000 ports deployed on a global basis, the company is a leading provider of voice-enhanced communications solutions for service providers and enterprise customers that enable anytime, anywhere information access and transactions. Its software and services reduce the cost, time-to-market, and complexity of developing these solutions, which currently include interactive voice response, enhanced self-service, automated directory assistance, voice-enabled CRM, alerts & notifications, mobile Internet, voice portals and unified communications, among others. The company delivers its solutions through a global network of channel partners, including VARs, System Integrators, Service and Solution Providers, ISVs, OEMs, ASPs, consultants and other resellers. For more information, please visit www.envox.com.

For further enquiries please contact:

Nik Robinson, POST CTI Tel: 0870 1266633 email: nik.robinson@postcti.co.uk

Michael Gray, Gray Associates Ltd. Tel: +44 (0) 20 8744 9168 email: michael@grayassociates.co.uk

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