

Retell are proud to announce FTR Recording Limited as their preferred reseller of call recording equipment to the Insurance and finance industry.

Submitted by: Retell

Tuesday, 13 January 2004

Many companies including Insurance Brokers can benefit from recording their calls by complying with new recommendations and regulations to protect themselves against disputes. Managing Director, Nick Fairs specifically formed FTR Recording Limited so that these products are made available to all in the insurance and finance industry? Nick has many years of experience in insurance broking and has been using Retell equipment since joining the GISC in early 2001. Nick said, " We started to record telephone conversations to help with training so that we could make sure we complied with the GISC regulation. We soon found out that it was more than that and the staff in the office found it invaluable for checking discussions we had with insurers and customers. It provides a comfort factor that had not previously been available, well often not at an affordable price". For more details contact Nick at FTR Recording Limited on 01986 872072 for more details on how you can benefit from call recording.

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