

Itheon Introduces iAM:Environment a New Addition to the iAM Family

Submitted by: Itheon Networks Ltd

Friday, 2 April 2004

iAM:Environment monitors the key health indicators in the Computer Room

Welwyn Garden City, Herts, 2nd April, 2004 — Itheon, high availability IT management specialists for the enterprise, today released a brand new solution, iAM:Environment. This new module is an addition to the Itheon Availability Manager (iAM) suite, and monitors all the key health indicators of a computer room.

iAM:Environment monitors power supply outage, smoke, temperature, water, humidity, lightening etc to ensure safe conditions are maintained within a datacentre or computer room. When iAM:Environment detects problems it will issue an alert either to a central console or by pop-ups, pager/SMS messages, email or links to enterprise managers and help desks.

Business Benefits:

Company's today are heavily reliant on IT in to deliver business services. The failure of any component of the IT infrastructure will be expensive, not just in direct replacement costs, but also in terms of lost data, lost productivity and lost business. By grouping components together in dedicated computer rooms a single point of failure is created and it is essential to know if there are any problems there.

Graham Wood, Technical Director of Itheon says, "We are committed to supplying solutions that ensure the highest availability for our customers' IT infrastructures. We have been doing this for more than 16 years and now with iAM:Environment we can maintain safe and secure locations for their hardware investment". Graham goes on to say "The main focus of our appliance based solution is to provide a near-immediate return on investment through ease of installation and the speed at which meaningful data can be obtained. When developing our environment solution we continued in this vein".

Features:

iAM:Environment comes as a 1U rack-mounted device, capable of monitoring complex configurations. It can monitor up to 16 digital inputs and 4 analogue inputs. Typical conditions monitored include:

- Smoke
- Power Supply
- Temperature
- Lightning
- Air Conditioning
- Unauthorised Entry
- Water
- UPS

iAM:Environment is web based and can be accessed from any browser, making it ideal for monitoring remote

installations. The data gathered by iAM:Environment can be integrated into the iAM suite to show the availability of business services. A web-based reporting/graphing system enables the analysis of key environment parameters and overtime can showing trends identifying any potential problems.

iAM is a set of integrated modular products providing availability management for server, application, storage, and network infrastructure elements. iAM also checks Quality of Service through application response time monitoring and a business service view by relating IT components to the Business Service.

About Itheon

Itheon specialises in high availability, performance management and Automated Service Level Management (ASLM) solutions for applications, systems, networks, and storage management, offering their customers a proven fast time to value. With over 16 years experience in automating the monitoring and management of IT infrastructures, Itheon understands the importance of relating IT to the business. Today many of Itheon's world-class customers such as Vodafone, Reuters, Yell, ntl, GSK, Cap Gemini, Anite and many more are using Itheon products to deliver robust business solutions. Itheon is a registered Microsoft Gold Certified Partner and works closely with HP and IBM offering their customers a 'best-of-breed' integrated IT Infrastructure Management Solution. Itheon has its headquarters in Welwyn Garden City, Herts UK and offices in Woerden, Netherlands, together with a distributed network of resellers worldwide. For more information, please visit www.itheon.com.