

Intelliden Unveils Policy-Based Network Management Vision at TeleManagement World

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--John Strassner Headlines Book Signing, MPLS VPN DEN-ng Workshop and SID Tutorial--

COLORADO SPRINGS, Colo., May 17, 2004—Intelliden Corporation, the intelligent networking company, today announced that its chief strategy officer, John Strassner, is scheduled to conduct several sessions during TeleManagement Forum's TeleManagement World held May 17-20, 2004, in Nice, France.

An active TeleManagement Forum (TM Forum) member, Intelliden's presentations focus on the continuing commitment the company has to addressing the network infrastructure issues facing today's service providers, enterprises and government organizations. Intelliden can be found at booth 131, and Strassner will make presentations at the following sessions (all times Greenwich Mean Time):

Monday, May 17, 9:00 a.m. – Explaining The Shared Information/Data (SID) – Strassner will co-lead a workshop with John Reilly from MetaSolv Software. SID v4.0, released in early 2004 as part of the New Generation OSS (NGOSS) 4.0 release, addresses the industry's need for shared information/data definitions and models. The SID consists of a set of object-oriented information and data models that represent concepts and entities in service provider and enterprise managed environments. The SID is used to describe the business, system, implementation and run-time descriptions of NGOSS policies, processes and data, which are all defined using industry-standard UML class models. A MultiProtocol Label Switching Virtual Private Network (MPLS VPN)—complete with service level agreement (SLA) and quality of service (QoS) examples—is also provided.

Tuesday, May 18, 3:30 p.m. – Making NGOSS Autonomic – Strassner will co-chair a case study and panel discussion with Kevin Twardus of IBM Corporation. This session will provide a brief overview of autonomic software and explain how the evolution of NGOSS policy and contract models—along with the TM Forum's Telecom Operations Map (eTOM) and SID concepts—can support autonomic computing. Examples of autonomic behavior, including spontaneously combining and morphing the functionality of resources and services to meet the changing needs of the environment, will be discussed. Case studies of the definition, application and implementation of state-of-the-art research and practical applications will demonstrate how NGOSS can evolve to support autonomic computing.

Tuesday, May 18, 6:00 p.m. More than 100 TM Forum attendees have signed up for an evening reception and book signing with Strassner. Strassner's recent 516-page book, "Policy-Based Network Management: Solutions For the Next Generation," presents a new approach to Policy-Based Network Management (PBNM) that unites the business, system and implementation spheres. The book has earned praise from technology experts at industry-leading companies.

Wednesday, May 19, 4:30 p.m. – Latest Progress on the SID – Strassner will co-chair this panel

session with Reilly, which gives a further update on the progress that has been made in defining the TMForum's SID model. The session will demonstrate how the SID underpins the complete NGOSS framework.

Strassner's extensive involvement with the TM Forum includes serving as:

- Chair of NGOSS Meta Model team
- Chair of SID Modeling work group
- Chair of Behavior and Control (unification of policy and process management) team
- Member of NGOSS steering team
- Member of Service Framework team
- Member of eTOM team
- Member of NGOSS Architecture Board
- Member of Lifecycle and Methodology team

"There is a growing network infrastructure crisis that stems from the daily manual configuration of millions of network devices. This means that today's IP networks don't have enough automation or security to make them secure or profitable," said Dale Hecht, Intelliden president and CEO.

"Organizations such as TeleManagement Forum provide the resources and vision necessary to start addressing this crisis in meaningful ways. "Intelliden is pleased to contribute to the research and dialogue associated with this prestigious group so that ultimately we can provide more effective and automated solutions to our customers."

The Intelliden R-Series™ software is used to automate the auditing, configuration, provisioning and security of network devices. Intelliden's software provides identification, analysis and resolution of systems and networking issues that can threaten the availability, security, provisioning and compliancy of business-critical network devices. The Intelliden R-Series software ensures business continuity via granular control of IP network devices. It notifies users, groups and other applications about device and network changes, while also identifying who did what to the network—where, when and why.

Praise for John Strassner's Book "Policy-Based Network Management: Solutions For the Next Generation"

"John has once again pointed the way we must go on our journey to make IP networks into the tool we need them to be."

—Craig Dupler, Boeing Commercial Airlines

"This is a must-read for anyone seeking to understand policy-based automation in complex network environments."

—Curtis Keliiaa, Sandia National Laboratories

"As one who believes the implementation of PBNMs is critical to the future growth of the network industry, I welcome the addition of this work."

—Mike McLoughlin, British Telecom

About TeleManagement World

TeleManagement World is a biannual conference and exhibition presented by TM Forum and will be held May

17-20, 2004 at the Acropolis Convention Center in Nice, France. To learn more about this event and to register, please visit: www.telemanagementworld.com.

About the TeleManagement Forum

For more than 15 years, The TeleManagement Forum (TM Forum) has provided leadership, strategic guidance and practical solutions to improve the management and operation of information and communications services. The TM Forum boasts 340 members worldwide including incumbent and new-entrant service providers, equipment suppliers, software solution suppliers and Systems Integrators (SIs). The TM Forum's New Generation Operations Systems and Software (NGOSS) program is a widely accepted integrated framework for developing, procuring and deploying operational and business support systems and software. For more information visit www.tmforum.org.

About Intelliden Corporation

With the Intelliden R-Series™ software suite, networks become more intelligent and efficient by dynamically responding to business priorities, which allows businesses and organizations to reduce costs, optimize network resources, increase network security and accelerate service activation. The Intelliden R-Series solution consists of four intelligent networking product pillars: Auditing and Reporting; Configuration and Control; Provisioning and Activation; and Security Management. Headquartered in Colorado Springs, Colo., Intelliden has offices in Atlanta, Austin, Boston, Chicago, Los Angeles, Washington, D.C., and London. For more information, you can visit Intelliden at Booth 131 at TeleManagement World or at www.intelliden.com.

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