

Healthy win for Attenda

Submitted by: Attenda

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London, May 19, 2004 The NHS today announced the selection of Attenda, Europe's leading specialist in operating enterprise and Internet applications, to host the central portal www.nhs.uk; the official NHS website. The portal acts as the gateway to information about NHS healthcare, including GP practices, hospitals, dentists, opticians, pharmacies and walk-in centres. Future plans include a patient booking scheme, to enable the public to make appointments with hospitals and GP's electronically.

Attenda won the contract following a competitive bid against several tier one suppliers. NHS IT professionals chose Attenda above the others following an extensive assessment of their capabilities. A crucial factor was the delivery of a cost effective solution within a very tight timescale. The security of information being handled is also vital; Attenda's BS7799 accreditation and continued focus on proactive monitoring and management were seen as important factors in providing content over and connection to NHSnet; the virtual private network for the NHS and world wide web. The development of www.nhs.uk is part of the changes within the NHS directed at improving patient experience, supporting patient choice and modernisation.

Attenda's partnership with Microsoft was another factor in the contract award decision. The NHS solution is being delivered on the Microsoft platform, using Windows 2003 Server, IIS 6.0 and SQL Server 2000, with future NHS web services committed to .NET. Attenda were the first European company to gain Gold certification from Microsoft for Managed Services and Hosting, and work closely with Microsoft to ensure delivery of the most appropriate and effective solution to clients.

Neil Jordan of Microsoft commented "Attenda have proved repeatedly that they can be trusted to operate and manage critical systems, whether for commercial or public organisations. We know that Attenda staff can deliver secure solutions due to their skills and knowledge."

David Godwin, VP Sales at Attenda said, "We are delighted to have been chosen as partners with the NHS in delivering this important project. Our unique Attenda M.O. platform means that we were able to cost effectively deliver on the very high service levels demanded by the NHS. We look forward to meeting and exceeding their expectations during the term of the contract. This contract marks another step forward in Attenda's public sector track record following some good successes last year".

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About Attenda Limited

Attenda is Europe's leading specialist in operating enterprise and Internet applications. We enable clients to selectively outsource their IT operations and re-focus on using IT to add strategic value to their business. Through a commitment to operational excellence, we manage, secure and optimise the performance of their applications, irrespective of the physical location of the infrastructure, either in Attenda's data centres or elsewhere.

Attenda is able to significantly reduce the cost of a client's IT operations. With over 5 years'

investment into Attenda M.O., Attenda's operations platform, we provide the people, process and technology to deliver exceptionally high service levels, but at a cost that is amortised across Attenda's entire client base – currently, 75 of the UK's leading companies.

The company enjoys substantial financial backing, the industry's leading accreditations and an unrivalled portfolio of clients including easyCar, Compass Group, Debenhams, Microsoft and Sun. Attenda is BS7799 accredited, an HP SP Signature Partner, a Microsoft Gold Certified Partner for Hosting and Application Services and a SunTone accredited SunOne managed service provider. Attenda is one of only seven companies to have been ranked in the UK's Sunday Times ARM Tech Track 100 for three consecutive years.

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