

# **AVST CallXpress and Captaris RightFax, supplied by Avanquest Kommunicate, is selected by leading law firm Addleshaw Goddard**

Submitted by: Alison Hall PR

Thursday, 27 May 2004

---

AVST CallXpress and Captaris RightFax, supplied by Avanquest Kommunicate, is selected by leading law firm Addleshaw Goddard.

Avanquest Kommunicate, experts in business process automation, are pleased to announce that Addleshaw Goddard have selected AVST CallXpress, modular messaging network software and Captaris RightFax, award winning enterprise network fax solution, to enable business information delivery.

Terry Coyne of Avanquest Kommunicate states "We are delighted to be working with Addleshaw Goddard. Avanquest Kommunicate has partnered many clients in the legal sector for over 10 years and helped them to greatly improve their internal and external communications and streamline their business processes. We are aware of the implications created by recent compliance legislation in the US relating to business information delivery and are focusing on providing business solutions in line with regulatory guidelines, so that clients will already have processes in place once similar legislation is introduced in the UK".

Addleshaw Goddard practice areas include Banking, Commercial Litigation, Competition, Corporate Finance, Defamation, Employment, Entertainment, IP, IT, PFI & Projects, Private Client and Property. Client services are delivered through five Divisions located at offices in London, Leeds and Manchester.

Addleshaw Goddard decided to purchase CallXpress after looking at several alternative products on the market. Addleshaw Goddard feels that CallXpress has the best overall functionality to match its strategic objectives. Dan Simms (IT Technical services manager) quotes "the solution also fits from a technical perspective too - the close integration with Microsoft Outlook and Exchange was one of the key drivers for us choosing this system."

RightFax solves many of the toughest business issues, including: Compliance Measures, Security, Disaster Recovery and Reporting and Archiving, allowing organisations to significantly reduce costs by integrating with core business applications and automating the flow of faxes, paper, electronic documents and data, reducing the time and costs associated with using traditional fax machines.

CallXpress unifies voice, fax and email, providing access to all messages, voice, fax and email, through the device of your choice - telephone, networked PC, or internet. It provides a single point of access and control whether you are in the office or on the road. CallXpress is a future proof protected investment, integrating with MS Exchange, Lotus Notes, Novell GroupWise and supporting all telephone systems, including voice over IP. The system can be installed as voicemail only and upgraded later to unified messaging without user or admin retraining and without writing off the initial investment.

Addleshaw Goddard ordered a RightFax Enterprise 8.7 system, licensed for 8-ports and 2 networked CallXpress 7.0 systems (8 ports in London and 16 ports in Leeds).

About Avanquest Kommunicate:

Avanquest Kommunicate Limited provides professional server dependent products and services in the Enterprise communications environment. Further information on the range of products can be found at [www.kommunicate.co.uk](http://www.kommunicate.co.uk)

About Addleshaw Goddard:

Addleshaw Goddard is a leading UK law firm advising clients who are FTSE350 and comparable organisations, institutions, leading businesses and private individuals on a wide range of legal needs. The firm has 170 partners, 453 other fee earners and a firm-wide complement of more than 1,200 people in total.

Press Information:

Avanquest Kommunicate  
Alison Hall, Public Relations  
Email: [ahall@avanquest.co.uk](mailto:ahall@avanquest.co.uk)  
Tel: 07899 986932

Addleshaw Goddard  
Christian Collinson, Corporate Affairs Manager  
Email: [Christian.collinson@addleshawgoddard.com](mailto:Christian.collinson@addleshawgoddard.com)  
Tel: 0113 209 2420  
Mobile: 07775 586572