

Avanquest UK (formerly known as Avanquest Kommunicate) announces release of AVST CallXpress® 7.5

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Avanquest UK, provider of Business Process Management solutions announces release of AVST CallXpress® 7.5. The latest version of the communication solution addresses legacy voice mail system deficiencies with new second Generation unified communications platform. CallXpress® 7.5 targets enterprise needs with simplified administration capabilities and expanded speech RECOGNITION functionality. CallXpress® 7.5 offers enhanced integration with AVST's powerful speech module, Seneca™ version 4.5, providing speech access to CallXpress messages. CallXpress 7.5 also offers user administration via Microsoft Active Directory and SMTP message notification.

The need for advanced communications is becoming an increasingly important issue for medium and large businesses. In order to maximize employee productivity, companies seek to provide workers with real-time access to the corporate voice and data infrastructure. Therefore, the demand to mobilise and unify the message inbox is growing rapidly. Responding to the market, anytime-anywhere communications for the workforce and 24/7 access to the entire enterprise communications infrastructure remains the driving force behind AVST's second-generation communications applications.

Chris Thompson, CEO Avanquest UK comments "AVST continues to maintain leadership in the unified communications market. The latest version of CallXpress has the most extensive set of features and capabilities available. Avanquest UK continues to respond to the demand for businesses to employ fast, dependable and cutting-edge unified communications tools which will ease the transition from legacy-based switching equipment to next generation IP-based solutions."

Tighter integration of CallXpress 7.5 with the Seneca speech server platform enables a single point of system administration to deliver improved speech functionality. Chris Thompson goes on to say that "There is no competitive speech-enabled unified communications system currently available that supports the breadth and depth of features, applications and flexibility found in CallXpress 7.5."

CallXpress 7.5 includes the following key features:

- Enhanced Integration with Seneca 4.5 – CallXpress 7.5 offers a powerful speech-enabled call management and personal assistant module which provides next generation auto attendant and call completion capabilities and a "hands free" speech interface for the mobile workforce. The new version links the CallXpress and Seneca databases, providing common access to messages and a common point of administration for CallXpress and Seneca subscriber accounts.
- Microsoft Active Directory MMC Snap-In – CallXpress 7.5 delivers productivity tools for system administrators. Supporting a single point of administration through Active Directory, all AVST applications can be administered via the Microsoft Management Console. This enables administrators to utilize the MMC client to add, delete or modify user configurations. This enables businesses to simplify

and streamline system administration.

- SMTP Notification – CallXpress 7.5 offers e-mail notification of incoming messaging via the SMTP protocol. At the option of the user, the e-mail notification may include a wave file attachment for voice messages or a TIF attachment for fax messages.

Designed for seamless integration with virtually any switch (PBX) on the market, CallXpress is the only switch-independent unified communications solution in the industry that scales to meet the requirements of medium and large enterprises. Using the CallXpress 7.5 solution, medium to large enterprises can upgrade their communications applications with the latest unified messaging and speech-enabled capabilities without the financial burden of replacing their existing infrastructure.

About Avanquest UK

Avanquest UK is part of the Avanquest global organisation. Formed in June 2003 by parent company BVRP Software Group, Avanquest is a network of companies offering a complete range of software publishing resources and a worldwide market to software developers from around the globe. Avanquest has a local presence on five continents and long-established relationships across all channels of distribution in markets covering nearly 90% of the world's total software sales. BVRP Software Group, a leading international software developer and publisher, was founded in Paris in 1984 and is listed on the Nouveau Marché of the Euronext stock exchange (ISIN FR0004026714). For additional information, please visit www.avanquest.com and www.bvrp.com.

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