PC-Duo Remote Control supports Linux and Pocket PC

Submitted by: Vector Networks
Thursday, 24 February 2005

V9 offers extended platform support and unbeatable desktop management performance
Vector Networks (www.vector-networks.com), a provider of desktop management solutions that reduce the cost of owning PCs, has announced the v9 release of its award-winning remote control solution PC-Duo Remote Control.

"This release is in response to the need to offer comprehensive support on a diverse range of platforms and protocols. The need to support all forms of mobile platform with efficient and secure remote control is becoming more and more pressing.", Colin Bartram, Managing Director

PC-Duo Remote Control v9 enhances PC-Duo's position as a market leading remote PC management tool by including full compatibility with Linux and the Pocket PC platforms to complement its existing Windows and Macintosh support.

Other new features for PC-Duo Remote Control v9.0
System Snapshot with Dynamic PC Compare - the new dynamic compare function enables Control users to identify differences between Client systems configurations – a valuable tool when diagnosing problems.

Updated Control Interface - Thumbnails enable Control users to see a reduced-scale version of the screens of all connected Clients – valuable when monitoring multiple servers.

Whiteboard - extends the Chat function by enabling users to communicate with graphics as well as text.

Replay - recordings can be played back on any Control or Client PC, enabling support staff to create a library of recordings that can be used to demonstrate new software and to answer frequently asked questions.

Active Directory Authentication - extends support for collection and use of Active Directory data. Windows Clients can now be configured to validate the user credentials of Controls attempting to make a connection against the Active Directory settings of Clients

For a free 30-day evaluation copy of PC-Duo Remote Control v9 visit www.vector-networks.com

-ENDS-

About PC-Duo Remote Control
PC-Duo Remote Control enables help desk technicians to take instant control of any remote PC at any location across the LAN, WAN or internet.

PC-Duo Remote Control is also included as a module in Vector's flagship product PC-Duo Enterprise – a modular desktop management suite that includes Inventory Management, Software Metering, Software Distribution, Diagnostics and web-based HelpDesk Issue Tracking modules. There are 39 different

combinations available to meet the specific needs of corporations. This flexibility may save customers thousands of dollars since there is no need to buy software whose functionality overlaps with existing software or performs unnecessary functions for their organisation.

About Vector Networks
Vector Networks Group specialises in the development and marketing of Windows-based desktop management software for the enterprise market. Through Vector's ever-increasing reseller channel and direct sales, the company services customers in over 40 countries with software installed on over 3.5 million PCs.

For a free 30-day evaluation copy of PC-Duo Remote Control v9 visit www.vector-networks.com

Press Contacts:
Phil Robinson
Vector Networks
T: +44(0) 1827 67333
E: probinson@vector-networks.co.uk

responsesource