

The Carphone Warehouse shops with Intec for group-wide billing system

Submitted by: Intec Telecom Systems

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• Europe's leading independent communications retailer upgrades billing as it challenges national incumbents for market leadership

London, 28 April 2005 ... Intec, a global provider of business and operations support systems (BSS/OSS), announced today the signing of a multi-million Pound license and services agreement for Intec's award-winning billing solution, Singl.eView™, with The Carphone Warehouse Group PLC, Europe's leading independent mobile communications retailer.

The Carphone Warehouse, which currently provides fixed, mobile and broadband products and services to over three million customers in 10 European markets under the Carphone Warehouse and Phone House brands, is known as an innovative challenger for customer market share. Its selection of a true Tier 1 billing solution in Singl.eView underlines its ambition to compete at the highest level with major telecoms providers.

"We are delighted to have won the billing business of the UK's most successful communications retailer," said Intec CEO, Kevin Adams. "This was a competitive bid in which The Carphone Warehouse required us to meet challenging project timescale and technical objectives. It underlines the functionality, configurability and cost-of-ownership benefits of Singl.eView in today's highly-competitive, customer focused, convergent telecoms market."

Intec will initially supply The Carphone Warehouse with Singl.eView Convergent Billing, Singl.eView Rating and Transaction Engine, Singl.eView Financial Assurance and Inter-mediate PREP, Intec's multi-service mediation system. Intec will also provide a full range of professional services to implement and configure Singl.eView to meet the customer's requirements.

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About The Carphone Warehouse

The Carphone Warehouse Group PLC was set up in 1989 by Charles Dunstone with £6,000. Today it is Europe's leading independent mobile communications retailer, generating annual turnover of £1,849m (y/e March 04), offering customers impartial and expert advice, the widest choice of the latest product and unbeatable service. The company operates across 10 markets and employs over 12,000 people working across the stores, the support centres, the call centres, the online teams and the direct sales teams (telesales). UK market share is over 22%. The vision and core values first introduced by Dunstone remain

unchanged and the company continues to be driven by a total dedication to customer satisfaction.

About Intec

Intec is a leading Operations Support Systems (OSS) product vendor for fixed, mobile, MVNO and next-generation networks (e.g. WLAN, 3G and IP), with more than 680 installations of its products worldwide in 470 customers. Founded in 1997, Intec was listed on the London Stock Exchange in June 2000. Intec is a market leader in billing, mediation, mobile service charging and activation systems. For the year ended 30 September 2004, Intec reported revenues of £68.8 million, with adjusted net earnings after tax of £8.7 million.

Intec's product portfolio includes:

- Singl.eView™ - retail/customer billing and management
- Inter-mediatiE™ - multi-service mediation solution;
- Interconnect™ - inter-carrier billing including US CABS and ITU-based settlement;
- Inter-activatiE™ - flow-through provisioning and activation;
- Interconnect CPM™ - end-to-end content partner management;
- Interconnect Optimised Routing™ - optimised wholesale routing and trading;
- Intec DCP™ (Dynamic Charging Platform) – real-time pre/post-paid charging

Intec's customer base includes, among others, BellSouth, BellSouth Peru, Cable & Wireless, The Carphone Warehouse (UK), Cesky Telecom (Czech Republic), China Unicom, COLT Telecommunications, Deutsche Telekom, EBT (Taiwan), Eircom (Ireland), France Telecom, Hutchison 3G, Maxis (Malaysia), MTN, Nitel (Nigeria), Reliance (India), SingTel Optus (Australia), O2 Ireland, Orange, Telecom Argentina, Telecom Egypt, Telecom Italia, Tiscali, TPSA (Poland), Swisscom, T-Mobile International, Telefonica, Telia (Sweden), Telkom South Africa, Telstra, US Cellular, Westel (Hungary), Vodafone, VimpelCom (Russia), Virgin Mobile, Vivo (Brasil), XO Communications and Verizon.

For more information, visit the Intec website at www.intecbilling.com