

Introducing e-phone®: the VoIP phone solution you control via your e-mail

Submitted by: F1 Consultancy

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- F1 Consultancy seeking UK voice/data resellers with VoIP experience -

F1 Consultancy Ltd. announces today the availability of e-phone® in the UK and Ireland. Based on Voice-over-IP technology, e-phone® integrates telephone functions into popular email packages such as Microsoft Outlook and Lotus Notes, turning office email systems into complete communications centres that, in addition to email and fax, also flag incoming calls in users' inboxes, and enable users to click on entries in their contact books to initiate calls.

e-phone® was developed by Zurich-based Media-Streams and already has an estimated 15,000 users across mainland Europe.

e-phone® supports all the features one would expect from a conventional phone system plus provides advanced features such as voice mail, unified messaging, CTI and voice recording.

e-phone® software can be installed with just a few clicks of a mouse, with all relevant user data such as name, e-mail address and phone number stored in existing Microsoft Exchange or Lotus Domino servers - so there is no need for separate databases. Customer contacts can then be entered just as easily as any other new email address or contact detail.

The seamless integration of email and phone service will set new standards in the world of office communications according to Mike Ambler of F1 Consultancy Ltd. "e-phone® brings significant benefits to business including the use of existing address data, simple operation and the ability to make telephone calls directly from PCs without the requirement for any telephony infrastructure."

e-phone® enables enterprises to increase productivity by using familiar equipment and technologies to deliver telephone traffic over existing data networks. Being a software based VoIP solution, the integration of applications such as customer information systems is easily achieved. e-phone® also includes collaboration functionality using Microsoft's instant messenger.

e-phone® is as simple to operate and maintain as your enterprise email system, delivering significant system management and operational benefits to both small, medium sized and large companies.

e-phone® has already got the attention of major solution providers with Deutsche Telekom (T-Systems) seeing e-phone® as an ideal product to drive telephony towards the integrated IT solutions business. Deutsche Telekom is currently deploying e-phone® with a planned deployments of 7500 clients this year across 13 locations all over Germany.

e-phone® supports both H.323 and SIP industry standards.

For further information on availability contact Carl Brown on +44 (0) 1189 898 126
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*Awards include 'Best Messaging Solution' at the IBM Lotus Awards 2005

About F1 Consultancy

F1 Consultancy Ltd. is an IT Consultancy founded in 1994 that specialise in the deployment of Microsoft solutions. It has 20 employees which provide services for customers that include Microsoft, Hewlett Packard and Dell.

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