Calling all CallXpress users …….

Submitted by: Alison Hall PR
Wednesday, 30 November 2005

PRESS RELEASE   FOR IMMEDIATE RELEASE
    30TH November 2005

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Avanquest UK, provider of Business Process Management Solutions to the enterprise, announces the immediate availability of AVST's CallXpress® 7.71.
An upgrade to the new version, which features increased port capacity and enhanced user interfaces will prepare the enterprise for the growing demand for unified communications. The new features found in CallXpress 7.71 are specifically developed for enterprises seeking to replace their first generation communications infrastructures, with a 30% increased port capacity and enhanced user interfaces. CallXpress supports up to 20,000 users on a single site configuration. This feature alone gives the capacity to support an entire employee base, whilst requiring less hardware to administer. Chris Thompson, Managing Director of Avanquest comments "There is a distinct trend toward the replacement of first generation voice mail systems to UC solutions that integrate with other applications like Instant Messaging, Presence and future VoIP and wireless technologies. We are in the early stages of the trend, but this latest release will enable Avanquest to support the largest installations on a single site configuration and provide our customers with a solution that gives second generation features supported through an interface they already know."

"Corporate IT managers are faced with a range of integration issues as they consider and adopt new technologies," said Krithi Rao, Frost & Sullivan Research Analyst. "The primary objective is to implement technologies that can adapt to the changing needs of a business. First generation voice messaging solutions are rapidly being replaced by unified messaging and unified communications solutions, as they are limited in their ability to integrate. UC enables the mobile workforce and provides easy access to the communications infrastructure, while integrating with the rest of the real-time technologies in the enterprise. AVST's CallXpress 7.71 not only supports the largest UC installations but also integrates with technologies of the future."

With a global customer base exceeding 35,000 companies, AVST has a product release strategy that takes into consideration not only industry trends and product vision, but also customer requested enhancements. CallXpress 7.71 was developed to enable AVST to continue in its tradition of offering easy and painless conversions from legacy voice mail systems to its second generation UC platform. Through additional enhancements to its collection of telephone user interface (TUI) emulations, AVST uniquely offers the benefits of UC with minimal training and interfaces that are familiar to users.

As a UC solution, CallXpress enables users to have access to voice, fax and e-mail messages in a single e-mail inbox. CallXpress supports hundreds of legacy, digital and IP switches and is designed to deliver varying levels of communications functionality to different segments of the workforce on an "A La Carte" basis, significantly reducing company-wide licensing costs while ensuring that employees get the best communications technology for their individual requirements today. Having built upon one of the most mature and innovative unified communications solutions in the market, AVST has designed CallXpress

to help employees communicate and collaborate more productively and effectively, regardless of their physical location.

About Avanquest Software:

Avanquest Software is a global developer and leading publisher of best-selling personal and professional software designed for utilities, office productivity, communications and mobility worldwide. Headquartered in France, with operating units, subsidiaries and offices located in United States, France, Germany, Great Britain, Spain, China and Korea, Avanquest Software products are marketed in over 100 countries, through e-commerce, OEM partnerships and IT resellers. Founded in 1984 as BVRP Software and listed since December 1996 on Euronext (ISIN FR0004026714), Avanquest Software forms part of the Eurolist, NextEconomy segment and SBF 250 index. In 2004, Avanquest Software posted record financial results, with revenue of €57.0M ($72.0M), operating income of €6.9M ($8.7M) and a net income of €5.3M ($6.7M). Additional information on Avanquest Software is available at http://www.avanquest.com

Contacts:
Press Information
Alison Hall, Public Relations
Email: alison.hall@alisonhall-pr.co.uk
Tel: 07899 986932

Sales
Email: sales@avanquest.co.uk
Tel: 01962 835053

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