

BancTec and Data Service form document outsource partnership

Submitted by: BancTec

Tuesday, 12 December 2006

12th December 2006, Milan, Italy - BancTec (<http://www.banctec.co.uk>), the outsourcing and electronic mailroom solutions company, and Data Service (<http://www.dataservicespa.com>), a leading provider of managed services and BPO (Business Process Outsourcing) to the Italian financial and public administration sectors, have formed a partnership to offer technology intensive document processing managed services to the banking sector of the Italian market.

The powerful BancTec eFIRST platform, together with its vertical application know-how, will support the Data Service offering in becoming more efficient and responsive to its large customer base and in reducing the time it takes to process customer's mail. The decrease in operational costs should result in enhanced customers service and acquisition. Moreover, the new strategy will offer strong automation for the processing of both existing and new customer correspondence. The Data Service / BancTec partnership will offer a highly efficient and accurate document processing service, reducing the cost of taking on and managing customer data.

"The partnership is a meeting of two leaders in their fields" commented Mike Peplow, President EMEA of BancTec Inc. "Data Service has been established in the Italian market since 1989 building an excellent track record of delivering value-added business process services to some of the largest organisations in the banking and public sectors. Data Service is the ideal partner, complementing our electronic mailroom solutions and we are looking forward to working with Data Service to develop the Italian market".

"BancTec's leadership in electronic mailroom technology enables the maximum automation of data capture and business process management, allowing Data Service to focus on the design of every complex process that rules outsource managed services, optimising our time-to-market and leveraging our human intervention" said Stefano Arvati, CEO and Chairman of Data Service.

-- ends --

About BancTec

BancTec is a global business process outsourcing, applications and services company delivering high volume, mission-critical solutions to automate and streamline data and transactional business processes. Founded over 30 years ago, BancTec strives to improve customer operations, enhance productivity and reduce operating costs within the supply chain and retail channel. The company represents some of the most prominent manufacturers of Auto ID products in the UK and its range of value added solutions provides its clients with significant benefits in managing, tracking and streamlining logistical and retail operations. The company has over 3,000 employees serving over 5,000 customers in 50 countries around the world. More at: www.banctec.co.uk (<http://www.banctec.co.uk>)

About Data Service

Data Service S.p.A. has been active in document outsourcing market since 1987. Its range of products, which is oriented towards banking and public administration sectors, is in continual evolution from both a technological and organizational point of view. Over recent years, the company has specialised in providing high value business process outsourcing based on the following capabilities:

1. Market knowledge and domain competencies in banking processes
2. Advanced technology in document management processing: scanning, processing, archiving
3. Comprehensive and competitive services for the management of a document processing service in outsourcing
4. Total value offer for different markets: banking, GDO and public administration

The company aims to complete the adoption of reliable technology platforms to fully manage its managed service activity within the next three years. More at: www.dataservicespa.com

Press enquiries:

James Silcock
BancTec Limited
Tel: +44 (0)1753 778888
Email: james.silcock@banctec.co.uk

Stefano Cocchi
Data Service S.p.A
Tel: +39 (0)376 248700
Email: stefano.cocchi@dataservicespa.com

Pictures are available on request