

Research Reveals Databases Require Most Bespoke Code

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RESEARCH REVEALS DATABASES REQUIRE MOST BESPOKE CODE

IT decision makers say databases require more new code than other packaged applications

London, December 3, 2007 – Research commissioned by Quest Software (NASDAQ: QSFT) reveals that databases require more bespoke code than other enterprise applications.

Thirty-three per cent of senior IT decision makers cited databases as requiring the most amount of new code, compared to 22 per cent each for CRM and ERP applications modifications. A further 19 per cent felt middleware applications required the most.

IT decision makers are evenly split as to where the responsibility for bug-ridden bespoke code lies. Whilst 45 per cent of those questioned felt the most bugs in code written in-house, a close 41 per cent believe code written by out-sourced parties was responsible. Just 14 per cent pointed to code written as part of the original product.

"Bespoke code locks human error into software. Yet organisations have to customise vanilla applications to get the most out of them, especially around databases where the need for additional development work is greatest," says Graeme Nash, UK Compliance Programme Manager, Quest Software. "It's one of the reasons we're seeing a rising demand for application development tools to improve the customisation of packaged software without running the risks of introducing bugs."

One reason for the poor quality of bespoke code could be that when it comes to application development only 15 per cent of senior decision makers regard reviewing the quality of the code as their primary concern. Instead, 32 per cent of those interviewed, cited analysing the impact of changes to applications.

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Notes to editors: Quest Software's research was conducted by Vanson Bourne and polled 100 UK IT decision makers

If you would be interested in speaking to Graeme Nash about these findings or would like further information on Quest Software, please contact:

Polly Fegen - 020 7344 1256
polly.fegen@edelman.com

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IT operations and a continued focus on what works best, Quest helps more than 50,000 customers worldwide meet higher expectations for enterprise IT. Quest Software helps organizations deliver, manage and control complex database environments through award-winning products for Oracle, SQL Server, IBM DB2, Sybase and MySQL. Quest Software can be found in offices around the globe and at www.quest.com.

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