

Staff&Line Announces New Professional Services Manager

Submitted by: C8 Consulting

Thursday, 24 April 2008

- David Sanders joins Staff&Line's UK team, bringing with him over 20 years of experience in the IT Management arena

St Albans, UK, 24th April 2008: Staff&Line UK Ltd, a European leader in IT management solutions, today announced that it has recently appointed a new Professional Services Manager to boost the UK division. David Sanders is an experienced hands-on technical manager with a track record of delivery within Technical Support, Service Desk and IT Infrastructure Management. David's areas of expertise include: IT Service Management and embedding of ITIL best practice; leading teams of IT professionals across multiple locations; project & programme management; and developing technology and infrastructure to satisfy organisational goals.

David will assume responsibility for the delivery of all projects associated with Staff&line's UK business. In essence any professional services which are wrapped around its flagship product, EasyVista. Whether EasyVista is installed as SaaS (Software-as-a-Service) or on the customer site, David will ensure the smooth deployment of a working solution.

Commenting on his appointment, David Sanders said: "Staff&Line is relatively new to the UK market and operates in a fascinating space where IT asset management and service management seamlessly combine. This is a highly competitive market, and in my experience, I don't think there are many companies that are as technically credible in both these areas as the EasyVista solution. I feel very excited and motivated by this opportunity because EasyVista is a bit of an 'undiscovered gem' and with little visibility in the UK market, I think we will be able to steal a march over our competitors."

David's primary objective will be to standardise the delivery of all UK projects, ensuring they run smoothly and that he delivers a consistent end-to-end programme to the customer. David has a highly experienced team reporting to him, providing both technical integration and functional hands-on training.

Gregory Lefort, UK managing director adds: "We are delighted to welcome David on board and to have such a qualified and experienced individual heading up our professional services team. David is extremely knowledgeable in the area of ITIL and with the launch of our latest version EasyVista 2008, which is now completely aligned to ITIL V3, we will have very compelling products and services to offer the UK market."

Prior to joining Staff&Line, David worked at Fox IT (formerly known as Ultracomp), a leading IT Service Management Consultancy providing ITIL and IT governance consultancy as well as toolset implementation services to some of the world's leading organisations. Throughout his long and established career with Fox IT, David performed a number of roles including Product Developer; Product Support Team Leader; Applications Support Manager; and latterly, Technology Services Manager responsible for all infrastructure and support functions.

David started his career at ICL Defence Systems as a Graduate Programmer having obtained a BSc (Hons)

Degree in Computing Science. During his employment at Fox IT David obtained the ISEB Manager's Certificate in IT Service Management.

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About Staff&Line

Since its creation in 1988, Staff&Line has been positioned as the specialist in the IT Management market. The company developed EasyVista, a software package intended for organizations of all sizes. EasyVista combines all the aspects of IT management in one single, 100% ITIL compatible, modular solution: Incident Management, Problem Management, Event Management, Change Management, Release Management, Availability Management, Service Continuity Management, Service Level Management, Inventory Management, Configuration Management, automatic inventories and user portals. EasyVista's compatibility with ITIL recommendations has been confirmed by PinkElephant. Established in France, the United Kingdom, Italy, Spain, Portugal and the United States, Staff&Line has more than 3 300 clients in the sectors of banking, insurance, heavy industry, service industry, government, IT service management and consultancy. Staff&Line is a founder member of itSMF France. Staff&Line is listed on the Paris stock exchange (Alternext).

For more information see www.staffandline.fr

For further information:

Paula Elliott
C8 Consulting Ltd for Staff&Line UK Ltd
+ 44 (0) 118 9001132
paula@c8consulting.co.uk