

# Tideway launches Foundation 7.1, helping users control virtual machine sprawl

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Tideway Launches Tideway Foundation 7.1

New Module Delivers Advanced Usability and Decision Support, Tackles Growing Virtualisation Challenges

28 April 2008 – Tideway, the fastest growing provider of IT automation software, today announced the availability of Tideway Foundation™ 7.1. The latest version of Tideway's award-winning application dependency mapping (ADM) solution allows users to clearly identify what has changed in their IT environment and why, view authorised, approved and expected changes, and carve out the most relevant slices of data for more individualised and powerful reporting. These usability enhancements are designed to meet the needs of a broader user base within an organisation and provide advanced decision support tailored to distinct user requirements.

Developed in collaboration with Tideway's customer advisory board, Foundation 7.1's new change control capabilities enable users to define a baseline "approved" state for their environment and compare all observed changes to the approved and expected states of that environment. This sophisticated change intelligence goes beyond merely providing data and offers users suggestions about what action should be taken to reconcile and explain discrepancies between the approved environment and the "as is" state captured by Foundation. Users can delve deeper into Foundation data to troubleshoot and determine the authorisation status of specific lifecycle changes.

The user-centric portal provides individual users a unique view of the environment that captures the high-level configuration items (CIs) and relationships most important to them, establishing reports that align with each user's distinct job function, such as application owners, server managers, virtualisation specialists and storage specialists. These views enable users to define and narrow their focus based on physical location, technology class or business application. Users can define multiple views as needed, and views can be shared between various individuals to form the basis for collaboration and communication around a particular issue or initiative.

Foundation 7.1 also offers enhanced capabilities for managing virtual environments and controlling virtual machine (VM) sprawl. The cross-platform and vendor-agnostic solution allows users to monitor the appearance, disappearance and migration of virtual hosts and reconcile those changes directly with their authorisation status to help eliminate unnecessary outages and excessive license charges.

Foundation 7.1's enhanced usability features allow users to tag configuration items with comments, notes and links to other items, increasing communication and collaboration between specialised teams. Superior visualisation capabilities now enable users to navigate the graphical maps that Foundation produces to represent relationships between configuration items by simply dragging their mouse.

"Tideway helps our customers better analyse and detect changes and collaboratively troubleshoot to make their data more relevant and actionable," said Richard Muirhead, Founder and CEO of Tideway. "Tideway has always provided the most expedient way to answer the question, 'What has changed in my

environment?’ Foundation 7.1 now has the ability to answer the question, ‘What are the changes I really need to know about?’ to make our users more effective and allow them to get the job done.”

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#### About Tideway

Tideway provides a shared platform for technologists to visualise and report on the data they need to make informed decisions. Tideway Foundation™ software continuously maps application relationships to physical and virtual infrastructure, including the dependencies between them. This single, automated view of application topology enables enterprises to cut costs, reduce risk and better manage change. Tideway is rated as a category leader by prominent analyst firms. Clients include Dresdner Kleinwort, ING, Linklaters and Mizuho Bank. For more information, visit [www.tideway.com](http://www.tideway.com).

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