

# **SUPPORTING THE 21ST CENTURY CAMPUS using BI, SOA and 24\*7 Managed Services - Higher Education Seminar - 25th of June in Reading**

Submitted by: DSP Managed Services

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Executive and Senior Management IT teams already know that the UK is now operating in an increasingly competitive environment. Dramatic growth in UK student numbers, competition for foreign students from overseas institutions and the focus on academic research all pose significant challenges, but also increase opportunities. Only the fittest will thrive and survive.

Institutions can now innovate their student offerings and enhance their business processes by maximising the full of potential of their current IT investments. This new approach is leading to significant service improvements and enabling a 24\*7 service culture to be created.

The Higher Education Seminar is being driven by three organisations, who are experts in their respective fields and already provide services to the Higher Education sector.

The focus of the day is driven around defining Business Intelligence, Service Orientated Technology and 24\*7 support services. This will help organisations to manage the required environmental changes and ensure that these systems are operationally live at all times.

As well as the three presenters, the UK Oracle User Group is undertaking a survey specifically to identify the areas that the UK Higher Education sector will be focussing on in 2008/2009. You can take the survey yourself or attend the event to obtain a copy of the results.

You should attend this event and complete the survey if you are involved in the following:

Licensing and Software Asset Management, IT Project / Program Management, IT Resourcing, Reducing Total Cost of Ownership (TCO), SOA/Service Oriented Architecture, BI/Business Intelligence, Software Upgrades/Migrations, Security Management, Data Privacy, Access Control, Document Management, Data duplication, Disaster Recovery, Systems management downtime for core IT systems.

Why should you attend the Seminar?

1. An informal opportunity to pose questions to senior experienced keynote speakers talking about SOA, Business Intelligence (BI) and 24\*7 managed services.
2. Understand the benefits of adopting a Service Orientated environment.
3. Networking with Senior Higher Education industry peers.

For further information please visit the [www.dsp-global.com](http://www.dsp-global.com) website or to complete the survey visit the Oracle User Group web site survey section at Survey Response (<http://www.ukoug.org/other/?t=hesurvey>)

You can also sign up here at Invite (<http://www.dsp-global.com/invite/form.php>)

All this seminar content is provided for FREE as long as you register in advance.

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