

# Swyx to support BlackBerry

Submitted by: TTA Communications (Bath)

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- SwyxWare unified communications platform extends smartphone capability

London, UK, 23rd July 2008 - Swyx (<http://www.swyx.com>) a market-leading vendor of Unified Communications for SMEs, has today announced its ability to extend its FMC (Fixed Mobile Convergence) capabilities by supporting mobile devices using the BlackBerry (<http://www.blackberry.com>) operating system. The SwyxMobile client software allows the simple integration of mobile phones into an organisation's enterprise-wide communications platform based on SwyxWare. The Swyx software is already compatible with Symbian for Nokia devices and Windows Mobile.

Executive Vice President at Swyx Ralf Ebbinghaus comments on the new functionality, "With SwyxMobile organisations will be able to improve customer relations, including sales and customer support, by extending the availability and accessibility of their mobile workforce. The solution extends the full capabilities of a business's SwyxWare phone capabilities, including: office based voice mail, telephone extensions and the 'presence' facility to its users' mobile phones. Furthermore, if the user combines this new functionality with the mobile version of the SwyxIt! client software, 'SwyxIt! Mobile' then they can enjoy the same 'user-friendly' interface on their mobile device as they do on their office desktop."

SwyxIt! Mobile for BlackBerry is available now with SwyxWare version 6.12. The solution is part of the options package SwyxProfessional, but can also be supplied separately for other Swyx ranges. The update is available free of charge for Swyx Service Update (SUS) users.

For more information visit - [www.swyx.com](http://www.swyx.com).

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Editor's notes:

About Swyx:

The Communication Engine

Always ready to challenge the market, Swyx develops software based unified communications solutions that continually push the boundaries whilst maintaining its core belief that technology must always deliver tangible business value and productivity for clients.

Renowned for product innovation, Swyx aims to continually delight its customers and business partners by providing the best possible products and services to help make them more competitive in their markets.

Established in 1999 and headquartered in Dortmund, Germany, Swyx now has offices across Europe. Today the company is recognised as the market leader for unified communication in Europe and has enabled thousands

of businesses to take advantage of the benefits of unified communication and associated applications.

An easy-to-install, easy-to-maintain software-based system, SwyxWare is The Communication Engine designed to drive a company forward. Based around familiar Microsoft® Windows® applications, the Swyx solution is designed to integrate perfectly with existing business software, including all financial and business process management tools. It offers all the agility of a business-class communication solution with the flexibility to match – and to grow with a company's specific needs. Powerful business communication, that is simple, quick and easy to set up and manage, giving businesses full control, and making them more responsive to the needs of its customers, wherever they are.

Press contact :

Jane Moores/Sally Minchin  
TTA Communications Ltd,  
Tel : 0845 658 0120  
Fax : 0845 658 0122  
Email: [jmoores@ttau.com](mailto:jmoores@ttau.com)

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