

# Skillweb launches new product division Houndit for best of breed package solutions at the Mail & Express Delivery Show

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Press Release

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Skillweb, supplier of innovative, custom solutions for end-to-end distribution and delivery, has invested in establishing a new ready to go product division, called Houndit. Based on ten years of leading edge technology developments, Houndit solutions represent the very best of breed in the packaged software market. The products are specifically designed to deliver maximum benefit for four major sectors, Delivery, Supply Chain, Mobile Workforce and Healthcare. As part of the process to launch the new division Skillweb has also updated its own branding with a new website and logo.

Houndit packaged solutions are based on a proven Hosted Managed Platform that includes database, application, messaging, encryption/data security facilities plus multiple import and export processes, to enable secure two-way communication with mobile workers and other client systems. Also incorporated is the Mobile Platform which includes device management, disaster recovery, and remote deployment facilities as well as the specific device application extensions. Houndit solutions offer real time Web Access for reporting and management, for authorised users to access the system from any secure location.

Houndit provides a range of modules or applications so that organisations can pick and mix elements to build an end to end solution to suit their operation, based on proven and configurable application extensions. All solutions are provided on a software as a service (SaaS) methodology.

In the consignment and package delivery sector, Houndit provides solutions for same day couriers, business post, next day parcel carriers and international freight services. Houndit solutions are proven to raise first time delivery success rates, and where delivery fails, it provides options for intelligent recovery, managing communication with the consumer to arrange alternative delivery options. Extensive returns and in-depot functionality is included within the available modules, providing all the features needed for a complete business solution.

For retail, fulfilment and distribution companies Houndit provides solutions for 2-man home delivery, e-tailing and warehouse to home delivery, plus specialist B2B operations. Houndit solutions provide enhanced visibility within the supply chain using track and trace, order management and visibility products. Unique item and order tracking solutions provide a viable cost effective solution for picking and tracking low cost items in a uniquely identified consolidation.

For organisations with mobile workforces Houndit provides a wide range of command and control, device based applications that are easy and intuitive to use, and ideal for non-technical users. Houndit specialises in 'one finger' operation, so that there is no requirement for styluses, and offers a wide range of cost-effective devices to suit all eventualities. The Houndit principle offers a single secure managed Application Data Exchange with user data access controlled by the application on a need-to-know basis, relating to the task in hand. This has significant benefits for security of enterprise systems, client data and general data security.

For organisations with the need for healthcare mobility solutions, Houndit extends the functionality found with its delivery, traceability and workforce management systems and adds the enhanced security levels required for dealing with patient data. Its solutions are also delivered on mobile devices with anti-microbial cases which can help reduce the risk of your mobile workforce spreading infection or becoming infected.

Skillweb, as the parent company of Houndit, will continue to deliver custom solutions and maintain a significant research and development programme for the logistics sector. This incorporates enterprise web developments, practical traceability solutions and real time location systems. Skillweb will continue to work in partnership with its existing customers to maintain and enhance their systems, and additionally provide consultancy and professional services across the chosen markets.

Paul Ridden, Managing Director of Skillweb said, "At Skillweb we have many years experience in providing custom-built solutions to the delivery and logistics sector, enabling large companies to cut costs, streamline operations and so achieve a fast return on their investment. In delivering these solutions we have learned what works in practice, and how to provide intuitive solutions that people are happy to use because they help them to do their jobs better. Skillweb is now in a position to offer packaged versions of these products to a wider audience, enabling many more organisations to cut costs from their operations while improving their service to customers."

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## NOTES TO EDITORS

### About Skillweb

Founded in 1999 Skillweb is a leading supplier of innovative supply chain solutions focusing on tracking orders from purchase through to fulfilment. Skillweb has successfully supplied its proven solutions to a number of blue chip companies including British Telecom, DHL, Lynx Express, United Cooperatives, Guernsey Post, Isle of Man Post Office and Air Products.

Skillweb has over 5,000 fully managed deployments across the UK and Europe and is responsible for managing in excess of 150,000 transactions per day.

For more details please visit: [www.skillweb.co.uk](http://www.skillweb.co.uk).

### About Houndit

Houndit is the packaged solution division of Skillweb. Houndit provides best of breed solutions that

harness innovations from Skillweb's research and development programme. The portfolio of products includes order management and visibility, scheduling, job management, depot and warehouse solutions, plus mobility solutions such as track and trace, proof of delivery and web view.

Houndit solutions are aimed at companies in mail and parcel delivery, supply chain and distribution and mobile workforce/fieldforce sectors.

For more details please visit: [www.houndit.co.uk](http://www.houndit.co.uk)

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