

Precise Transaction Performance Management Pays Off for VocaLink (Wins New Nordic Contract Using Precise TPM)

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Redwood Shores, Calif. – July 29, 2009 – Precise today announced that VocaLink, the international payment specialists who securely process over nine billion payments a year, uses Precise's Transaction Performance Management (TPM) solution to ensure its Java-based bank payments system. VocaLink, which already processes 15 percent of European payments, faces a 10 percent increase in transaction volume this year as it expands into other European markets, beginning with Sweden.

"VocaLink is a key part of the U.K.'s economic infrastructure," said Peter O'Connor, capacity-planning manager at VocaLink. "We run a complex mixture of Oracle and one of the world's largest Java implementations. VocaLink chose Precise to help us deliver the reliability required and as we grow our business we trust Precise to help us monitor transactions for customers in new markets."

VocaLink is the central provider of services for the UK's Bacs and LINK transactions and last year the U.K.'s Faster Payments Service was launched on the company's revolutionary real-time payment platform. This 365 day, 24x7 service allows individuals to make single immediate payments in near real-time. VocaLink uses Precise to proactively look for transaction issues, such as extended processing time for security certificates. Using Precise, any transaction issues are passed to the in-house Java team for rapid resolution.

"For more than 40 years VocaLink has been at the heart of the payments industry and is handling an ever increasing volume of transactions on behalf of their customers," said Mark Kremer, CEO of Precise. "We are proud that our TPM solutions are employed to manage the performance of such a critical and extensive transaction flow."

Precise 8.5, the latest release of the TPM solution, is available now. Customers can visit www.precise.com or email sales@precise.com to learn more.

About Precise

Precise helps companies prevent application performance problems with innovative Transaction Performance Management (TPM) solutions. Precise TPM delivers transaction transparency, fastest time-to-repair and game-changing problem prevention to over 1,500 customers worldwide. Precise has 18 years of expertise delivering application performance management products for all major packaged applications (SAP, Oracle eBusiness Suite, PeopleSoft, and Siebel), custom applications (J2EE, .NET), databases and storage devices. For more information about Precise, visit www.precise.com.

About VocaLink

VocaLink is a specialist provider of transaction services to banks, their corporate customers and Government departments. It processes domestic and international automated payments and provides ATM switching solutions. On a peak day, the VocaLink automated payment platform processes over 90 million transactions and over half a billion in a month. Its switching platform connects the world's busiest

network of over 60,000 ATMs. Its Real-Time Payments platform provides the central infrastructure for the UK Faster Payments Service. VocaLink is working with BGC (Bankgirocentralen), to provide outsourced processing for the majority of Sweden's domestic payments.

Having pioneered electronic payments over 40 years ago, many of the world's top banks and their corporate customers have grown to rely on VocaLink to meet their transaction needs. Its processing services offer banks reach throughout the Single Euro Payments Area (SEPA) and beyond; and are complemented by value-added services that leverage industry expertise and technical capabilities.

Please visit www.vocalink.com for more information.

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