

SUNSHINE.CO.UK THE FIRST HOLIDAY COMPANY TO GIVE FULL 100% REFUND TO CUSTOMERS WHO WERE AFFECTED BY THE ASH SITUATION

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All <http://www.sunshine.co.uk> customers who have had to cancel their bookings due to the recent disruptions caused by Volcanic Ash will receive a full refund.

Customers will receive full refunds for hotel, transfer and parking as well as receiving a refund for any flight cancellations to which they are legally entitled.

Sunshine is the first UK holiday company to offer a full 100% refund to its customers. The company is the UK's fastest growing independent travel agent (<http://www.sunshine.co.uk>).

[sunshine.co.uk](http://www.sunshine.co.uk) has worked with all of its suppliers to have all cancellation penalties removed or reduced, with most being very understanding regarding the circumstances of the current crisis. Where cancellation charges are still applied, [sunshine.co.uk](http://www.sunshine.co.uk) will cover these to ensure none of its customers are penalised.

The company expects to be able to start refunding customers in the next few days, however some airlines are estimating refunds may take up to 30 days.

Chris Brown, Co-Managing Director of [sunshine.co.uk](http://www.sunshine.co.uk), said;

"We are currently still working to ensure all customers stranded abroad are kept informed at all times and returned to the UK as quickly as possible."

END

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