

Radicon Takes IT into the Cloud in Record Time with ICM

Submitted by: Phoenix IT Continuity and Resilience Services Ltd

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Radicon (<http://www.radicon.com>), a global supplier of engineering products (<http://www.radicon.com>), has signed a three-year deal with ICM to host its entire IT system in the cloud. As part of the three-quarter of a million pound contract, ICM will host Radicon's data and communications systems at its Birstall data centre.

The agreement will also see ICM transfer Radicon's systems in record time as the engineering firm has just 150 days to separate its IT systems from its previous parent company, following its recent acquisition by Indian engineering giant Elecon.

The systems hosted and managed by ICM will include Radicon's Enterprise Resource Planning (ERP) system upon which it relies to effectively manage its entire supply chain, as well as all data, email and IP telephony. ICM will also deploy and manage a WAN to connect Radicon's Huddersfield headquarters with sites in The Netherlands and Sweden, as well as provide service desk support for IT users within the business.

Chris Riley, Business Manager at Radicon, explains: "Radicon has just 150 days to become self sufficient in its IT provision and we realised that we would be unable to build our own infrastructure within this deadline. This is a huge task, especially as we have been part of a larger group for 150 years and that it can take up to ninety days just to get a new broadband communications line. We are sure that ICM will deliver against this challenge.

"If our IT fails then we can't do business, so the security and reliability of ICM's data centre was a key decision maker for us. Once completed, we will have a much improved IT system, supported by a huge knowledge base of ICM experts, which we could never employ in-house. Outsourcing has been a no-brainer in terms of the benefits it will deliver our business," concluded Riley.

Martin O'Donnell, Managed Hosting & Cloud Services Director at ICM, said: "For many businesses the IT jargon of 'the cloud' is an enigma. Quite simply it is another alternative for businesses looking to improve the reliability and efficiency of their IT. Early adopters like Radicon are reaping the benefits of a fast and flexible hosted system that immediately delivers genuine business benefits. Without our cloud service, it's unlikely that Radicon would easily meet the transfer deadline."

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About ICM www.ICM.co.uk

ICM is the only UK IT infrastructure and business continuity services provider to offer a complete range of on-premise, off-premise and cloud-based solutions to the mid market. Its many accreditations include Microsoft Gold Partner, Citrix Gold Partner, HP Gold Partner, NetApp Gold Partner, as well as Premier Partner and Premier Hosting Partner for VMware.

ICM has more than 30 years' experience working alongside private and public sector organisations,

including Costain, Eddie Stobart, News International, Phones4U, Swinton Insurance, Thomas Cook and Welcome Break, as well as building societies, universities, local government and healthcare organisations.

Formed through the merger of Servo and ICM Business Continuity Services, and part of the Phoenix IT Group, ICM employs 700 people in 23 locations throughout the UK and has an annual turnover of around £160million.

About Radicon www.radicon.com

UK-based Radicon is of the most recognised brands in the global power transmission industry and part of Indian industrial transmissions group Elecon Engineering Company Ltd.

The Radicon business broke away from David Brown in 2010 with its existing product range and IPR still behind all the products it manufactures, and has done so for over 150 years. Its business success has been built upon exceeding customers' expectations. Its aim is to build long lasting customer relationships by offering a reliable, efficient and quality service in every area.

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