

Online Gambling Insider Certifies Grand Reef Casino

Submitted by: Online Gambling Insider

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Leading online gaming portal, Online Gambling Insider, has accredited the new Playtech powered Grand Reef Casino.

Online Gambling Insider has been providing online gambling fans the world over with the latest news, promotions, and honest views of the industry for eight years.

The latest casino to benefit from its \$1000 deposit guarantee is Grand Reef Casino (<http://www.online-gambling-insider.com/online-gambling/ogi-grand-reef-casino.html>), a new Playtech powered site.

Online Gambling Insider accredits online casinos, sports betting sites and poker rooms. Certified operators are subject to rigorous testing procedures. Qualifying criteria includes the corporate and financial backing of the operator, quality of customer service, game fairness (including player terms and conditions), games portfolio, financial processing and licensing. The most important factor taken into account when awarding a certificate is the player experience. Online Gambling Insider staff test each casino as real players, and over a period of time, every aspect of the casino or poker room's operation is experienced first hand.

"It is critical for us to see if a casino displays trustworthy behavior," says Ryan. In order to be certified by Online Gambling Insider and qualify for their \$1,000 deposit guarantee, each site is tested thoroughly. "We need to protect the credibility of our certification process, so we have to work on facts," Ryan continued. "We focus on the player experience. We become real players at all the casinos we test, and deposit between \$200 and \$500 during the testing process, claim bonuses, and remain active players over an extended period of time," said Ryan.

"A lot of emphasis is placed on customer service, and we have designed a process where we will interact with each casino over a period of time," Ryan continues. "Having been in the industry for many years now, we are able to uncover bad service and unfair treatment very quickly," continues Ryan.

Grand Reef is absolutely jam packed with promotions including the \$750 sign up bonus as well as various ongoing bonus deals and giveaways. The casino seems to target Australian players but caters for the global English speaking market as well.

"We are confident that we won't ever have to intervene and refund a player, but it is reassuring for people to know that there is an independent safety net," Ryan concludes. "However, if a player referred by us ends up being short changed, we will step in and refund them."

Online Gambling Insider (<http://www.online-gambling-insider.com>) is an independent guide that prides itself in delivering unique services to the online gambling community. Read more about the online casinos (<http://www.online-gambling-insider.com/online-casinos-guide.asp>) they recommend and the exclusive deposit guarantee by visiting the website.