

# BancTec Previews Two New e-Business Solutions at Leading Industry Show Case

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London - April 26th 2000 - BancTec, Inc., a worldwide EDM, e-Business, systems integration and services company, previewed two, new eFIRST e-Business solutions at the Industry Show case; AIIM 2000 exhibition in New York. The company demonstrated its second generation, intelligent forms and unstructured document processing solution, and a high-powered e-Business archive, both available for full release in the summer of 2000.

## Document Processing

The eFIRST Forms and data processing solution will deliver unstructured forms processing capability that has not previously been available to the market. With this solution, unstructured forms or documents containing common data elements without predetermined formats or layouts can be easily recognised and integrated into the enterprise system.

This solution meets a growing market need. Corporations and financial institutions receive thousands of forms a day - many of them the same type of form in multiple formats. These documents contain similar data, but this data often appears in different places from document-to-document. BancTec's new eFIRST document processing solution enables companies to easily capture this vital information, as well as information contained within various types of correspondence.

BancTec's new solution utilises its Plexus FloWare workflow engine to connect and organise the processes involved in data capture from document images, and integrates this information into other business processes throughout the enterprise. "The use of eFIRST Forms will allow a huge range of input document types to be used for automated data capture; adding workflow technology gives BancTec's customers unprecedented flexibility as to how and where they incorporate capture technology into their business stream.

## e-Business Archive

including magnetic disk, optical jukeboxes and tape, BancTec's new e-Business archive solution is one the most cost-effective, robust and scalable solutions of its type on the market today.

"With increasingly sophisticated technology making communication and information retrieval virtually instantaneous, it is hardly surprising that 'agility' is envisaged as today's key theme for business strategy," remarked Mark Fairchild, VP of BancTec International Operations. "Typically, business and IT strategy have been handled as separate entities. But, to survive in today's highly competitive digital environment, companies must harness the power of technology to support and drive strategic business direction. BancTec's new eFIRST Archive is just one of the solutions we are developing to help companies accomplish this goal."

"The role of e-Business involves 'electronifying' the entire enterprise, presenting a seamless integration among company systems, partners and third parties," continued Fairchild. "Having web-access

to archived information which can be accessed using either traditional index keys or by parts of its content is an essential building block in the enterprise e-Business environment."

Each of BancTec's eFIRST solutions is a building block toward enterprise-level information management, customer interaction /transaction and knowledge asset management. This approach enables organisations to capture and integrate information entering the enterprise, through diverse communication channels, ranging from traditional post to interactive TV and WAP mobile devices. They can then process transactions at the relevant departmental level, ensuring the resulting customer information and consumer intelligence is instantly accessible to the entire enterprise, whenever it is needed.

#### About BancTec

BancTec, a worldwide systems integration and services company, delivers solutions that transform complex data- and paper-intensive business processes using advanced imaging, business process management, and e-Business technologies. BancTec focuses on providing mission-critical solutions for a wide range of information processing, knowledge management and e-Business requirements. In the US, the company is also a leading provider of maintenance services for major computer companies, government and corporate customers.

A Forbes 500 Top Private Company, BancTec employs more than 4,000 people and is headquartered in Dallas, Texas. BancTec has subsidiaries in Sweden, Norway, Holland, Denmark, France, Germany, Spain, UK, JAPAN and South America. For more information visit the company's web-site at [www.banctec.com](http://www.banctec.com).

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