

# RapidSwitch reports 90+% customer satisfaction for its self-managed dedicated server solutions

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More than 90% of customers who use RapidSwitch, a leading European supplier of self-managed dedicated server (<http://www.rapidswitch.com/dedicatedservers.aspx>) solutions, have reported good to excellent satisfaction levels with the service they receive from the Iomart Group plc-owned hosting company.

RapidSwitch's 100% uptime guarantee and the speed at which its technical teams respond were singled out as key reasons for excellent customer satisfaction while overall, both price and quality of service were factors that scored highly.

The dedicated hosting company's Maidenhead (<http://www.rapidswitch.com/dctour.aspx>) data centre's ISO 27001 and 9001 accreditations were also rated as very important by customers. In all 93% of customers rated RapidSwitch's service as either excellent or good.

Sarah Haran, managing director of RapidSwitch, said: "We are always keen to find out what our customers think of the service they get and to respond to their needs. Speed, technical skill, uptime and security are the issues driving customers' use of RapidSwitch services and I'm glad to discover that our customers feel we are delivering to them at the highest levels of reliability and performance."

RapidSwitch provides custom dedicated servers, managed server solutions, colocation services and cloud servers. It is a market leader in offering IP transit and connectivity services in the UK with particular strength in providing high capacity, low latency and secure bandwidth. As a subsidiary of AIM-listed Iomart Group plc, it is part of a network of five fully owned and managed data centres in the UK.

RapidSwitch is currently upgrading its network for the implementation of IPv6 and MPLS services and continues to seek out solutions that represent maximum reliability and performance at every price point. RapidSwitch offers hosting on custom-built dedicated servers from just £39 per month.

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News release issued on behalf of RapidSwitch by Jane Robertson, Head of PR for Iomart Group plc. For more information please email [jane.robertson@iomart.com](mailto:jane.robertson@iomart.com) or call 0141 931 6474 (dir), 0141 931 6400 or 07827948993 (mob).

Notes for editors:

## About RapidSwitch

RapidSwitch is one of the UK's leading managed hosting and dedicated server companies. Based in Maidenhead, Berkshire, the company hosts over 4,000 servers for a wide range of clients and employs more than twenty staff. Founded in 1999, it has grown rapidly over the past few years, with a well-deserved reputation for excellent customer service. RapidSwitch is focused on delivering highly reliable managed hosting solutions for its clients. RapidSwitch is a subsidiary of AIM listed Iomart Group plc. For more information about RapidSwitch visit [www.rapidswitch.com](http://www.rapidswitch.com)