

Managing the network for the world's busiest single runway airport - hear how Gatwick Airport took IT off the critical path in a newly published case study

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LONDON, 26 April 2012: Xchanging (XCH:LSE), the business process and technology services provider and integrator, has published a case study on the transformational network services they've delivered to their customer Gatwick Airport.

When Gatwick Airport was acquired by Global Infrastructure Partners, it inherited 140 IT legacy systems still owned and operated by BAA. This added a considerable degree of complexity to the business, representing a risk to airport operations and, consequently, the passenger experience.

As Gatwick's Network Managed Services partner since October 2010, Xchanging has created a common infrastructure for the airport which provides greater visibility and control over IT.

As part of the airport's £1.2 billion investment to improve the passenger journey through the airport, this initiative will drive efficient operation and better service, and see inherited IT systems cut by half. With new infrastructure delivering a secure, reliable and speedier service, Gatwick and Xchanging have been able to introduce new, innovative services that enhance passenger and airline services. These include a secure wireless network throughout the terminals, multicast TV channels in seating areas and passenger kiosks.

To find out more and for your copy of the full case study, please visit <http://www.xchanging.com/>

Links to previously published press releases:

24 Feb 2011 - Gatwick Airport deepens strategic relationship with Xchanging

28 Oct 2010 - Xchanging wins a five-year contract with Gatwick Airport Ltd

Ends

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Xchanging

What we are

Xchanging provides business processing, technology and procurement services internationally for customers across multiple industries.

What we do

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What we want to be

Xchanging wants to be regarded as the best provider in its chosen markets by delivering services that are recognised for outstanding quality, reliability and innovation.

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