

# IPSWITCH ANNOUNCES FIRST UK WHATSUP GOLD AUTHORISED TRAINING CENTRE

Submitted by: Ipswitch File Transfer Division

Monday, 28 May 2012

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Training for full suite of WhatsUp Gold products will enable customers to get the most out of their network management solution

LEXINGTON, Mass. May 28, 2012 Ipswitch, Inc.'s Network Management Division, developer of the WhatsUp Gold suite of innovative IT management (<http://www.whatsupgold.com/solutions/index.aspx>) solutions, today announced its first UK WhatsUp Gold Authorised Training Centre (ATC), designed to help UK customers leverage the full power and functionality of their Ipswitch network management solution. The ATC is run by Ipswitch Network Management Division Gold partner Level 8 Solutions ([http://www.l8solutions.co.uk/WhatsUpGold\\_training.htm](http://www.l8solutions.co.uk/WhatsUpGold_training.htm)) and is the only currently authorised provider of WhatsUp Gold training in the UK.

To become an ATC, Level 8 Solutions had to undertake extensive training over several weeks and pass a final certification exam from Ipswitch. It can now offer courses to any UK WhatsUp Gold end user that wishes to get the most out of their WhatsUp Gold installation, whether it be creating a custom home dashboard, creating and applying an action policy, or any of the other 30 tips and tricks covered during the sessions.

"We are pleased to be the first accredited training partner in the UK for Ipswitch WhatsUp Gold products," says Dave Thornton, director, at Level 8 Solutions. "We provide a flexible approach to learning, where customers can opt for either a live webcast or onsite training for the entire WhatsUp Gold suite of products."

Level 8 Solutions will offer two courses, designed by network engineers for network engineers. They give participants an overview of WhatsUp Gold features and functionality, and develop configuration and management skills. The two-day and three-day courses cover building optimised configurations and creating effective monitoring, management and alerting strategies. The three-day course also utilises a practical, hands-on element to develop best practices. The courses can be delivered in an open classroom, at a customer's facility, or online, depending on requirements and time schedules. For more information about scope and content, please see the training brochure (<http://www.whatsupgold.com/partners/TrainingBrochure11-10.pdf>).

"While it is something we take pride in, the simplicity of setting up and configuring WhatsUp Gold can also mean that users are not aware of its full functionality," stated Ennio Carboni, president of Ipswitch Network Management Division. "We have worked with our partners to design the new training programs to help our customers maximise their investment and harness the power of WhatsUp Gold to develop management systems that will improve the configuration and management of their network, and enhance the visibility and knowledge of their environment. As a result, network administrators will be able to identify and solve problems more quickly; improving the service they offer to their organisations." About the Network Management Division of Ipswitch, Inc.

The Network Management Division of Ipswitch, Inc. is the developer of the WhatsUp Gold suite of innovative IT management software. WhatsUp Gold is deployed on over 100,000 networks worldwide and

delivers comprehensive network, system, application and event log monitoring and management solutions for small and medium businesses and enterprises. The award winning solution supports a wide range of IT management tasks including automated discovery, mapping, real-time monitoring, alerting, troubleshooting and reporting.

Founded in 1991 and currently celebrating its 20th anniversary, Ipswitch, Inc. is headquartered in Lexington, Massachusetts, and has offices in Atlanta and Augusta, Georgia and Madison, Wisconsin, as well as its European headquarters in Amsterdam, The Netherlands. Ipswitch sells its products through distributors, resellers and OEMs worldwide.

To learn more about WhatsUp Gold, please visit: <http://www.whatsupgold.com/products/download/>

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