

Npower reveals UK homes turning up the heat this summer

Submitted by: pr-sending-enterprises

Tuesday, 10 July 2012

Npower research has revealed that many homes across the UK resorted to switching their heating on to deal with this summer's unseasonal weather.

Findings from energy company npower reveal that 50% of UK homes had used some form of heating in the last four weeks, and this figure rose to 58% for residents over 55 years of age. With the summer weather yet to make an appearance and boiler systems usually switched off in spring still in operation, npower is encouraging Brits to ensure their boilers are operating efficiently and safely.

To help homeowners keep their heating systems in good working order, npower has launched a combined energy tariff (<http://www.npower.com/home/electricity-and-gas/electricity-and-gas-prices/index.htm>) and central heating care package, meaning that new customers signing up to the Bill Saver energy tariff can take advantage of discounted central heating care.

Npower's new offer combines the Bill Saver (<http://www.npower.com/home/electricity-and-gas/products/bill-saver/index.htm>) tariff, which offers annual charges discounted at 7%* until August 2013, with an exclusive central heating care offer, only available to new dual fuel customers taking this tariff.

Npower's central heating care includes unlimited callouts as well as parts and labour**. The service also includes an annual boiler service and safety check giving homeowners peace of mind that everything is operating efficiently and safely. An additional bonus is that npower's central heating care has no call out charges.

David Bond, Customer Marketing Manager at npower, commented: "The weather over the last couple of months has seen many people in the UK reaching for the heating controls and so it's important that heating systems are well maintained so they are ready to spring into action when needed.

"Signing up to a central heating care product now will keep systems protected over the summer and, crucially, ensures that come winter residents have access to a team of qualified engineers and a 24/7 helpline should anything go wrong. This is a limited offer so we're encouraging homeowners to sign up now to take advantage of our Bill Saver tariff and our cheapest central heating care together."

Npower's central heating care offer is available until 30th July 2012. For more information please contact 0800 229 999 or visit www.npower.com.

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Notes to Editors:

*Bill Saver Aug 2013 annual charges are discounted at 7% below npower's standard variable charges for the average customer until 31/08/13.

**Provided that the boiler is not beyond economic repair. No repairs can be carried out in the first 14

days.

Bill Saver August 2013: charges are guaranteed to be 7% lower for the average customer, on an annual basis, than npower's standard (offline) variable charges from time to time until 31/08/13 when they will revert to prevailing (offline) standard prices. Prices aren't fixed or capped so may vary during the offer period. Requires a residential contract with npower for electricity and/or gas (<http://www.npower.com/home/index.htm>) on the Bill Saver August 2013 tariff entered on or after 23/04/12, paying by Direct Debit or on receipt of bill. Based on a customer with a typical annual average electricity consumption of 3,300kWh and gas consumption of 16,500kWh. Includes VAT at the reduced rate of 5%. Annual charges for customers at other consumption levels will vary. As Bill Saver has a standing charge, annual charges for customers with an annual electricity consumption of 728kWh or less and/or annual gas consumption of 4572kWh or less (as applicable) may be higher than our standard charges. Bill Saver August 2013 is not available to prepayment customers or customers with non-standard metering. Offer subject to availability and may be withdrawn, suspended or amended at any time. Full terms and conditions available at [npower.com](http://www.npower.com)

About npower:

npower is one of Britain's largest gas and electricity (<http://www.npower.com/home/electricity-and-gas/products/index.htm>) suppliers and supplies services to 6.6 million customers across the UK.

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