

# Tesco Underwriting motoring insurance clients to be serviced by National Windscreens

Submitted by: Pepperneck Limited

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National Windscreens has been appointed the preferred vehicle glass repair and replacement supplier for the motoring insurance clients of Tesco Underwriting. The contract was awarded following a process that recognised the success of National Windscreens' dedicated insurance sector services and the consistently high standards of service delivered by the company.

Tesco Underwriting is the latest household name to appoint National Windscreens, an independently owned company that achieved substantial growth last year and is on track to exceed expansion targets again in this financial year. Now clearly established as the second largest organisation in the automotive glazing sector, National Windscreens has announced its "Clear Vision" business strategy to become established as the UK number one provider of vehicle glass replacement and repair services.

Geoff Carter, Chief Executive Officer, Tesco Underwriting says, "We have appointed National Windscreens as our preferred supplier based on their excellent customer service and proven track record in working with major insurers that will ultimately benefit our customers."

National Windscreens' Insurance Sales Director, Rob Stevens, says, "National Windscreens has a highly successful and proven commercial approach to working with insurance providers. Our primary aim is to ensure that we remain in an ideal position for the control of costs, delivery of excellent service and provision of regular and accurate management information. We also offer delegated authority to enable us to provide a full claims handling service and specialist training for our insurer clients helps provide policy holders with the best possible customer service at all stages of the claims handling process – we also believe that "every little helps"!

Tesco Underwriting customers will be able to access National Windscreens' services across the whole of the UK and Europe by calling its UK based call centre at any time of the day or night, 365 days a year.

National Windscreens operates the largest UK branch network in its field – with over 110 branches across the UK, more than 800 mobile fitting units and coverage throughout Europe thanks to its membership of the Automotive Glass Professionals network, it has the capacity to handle all aspects of vehicle glass repair and replacement, wherever and whenever they occur.

For more details of National Windscreens' bespoke service for insurance providers (<http://nationalwindscreens.co.uk/insurers.php>) please visit [www.nationalwindscreens.co.uk](http://www.nationalwindscreens.co.uk) or call 0800 998 1305.

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