

# Extend Your Remote Support Offering With NetSupport Manager's New Mobile Control For Tablets

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Remote Control and Desktop Management specialist, NetSupport Ltd, announces the immediate availability of the new NetSupport Manager Mobile Control for iOS and Android – helping IT staff deliver remote support to existing NetSupport-managed systems on the move from any iPad, Android tablet or Kindle Fire.

And to better support the ever-growing range of corporate technologies, the latest version of NetSupport Manager also delivers optimised remote support capabilities for the latest Mac® and Linux platforms.

## NETSUPPORT MANAGER MOBILE CONTROL

With a 23-year pedigree in corporate remote control and a current install base exceeding 10.5 million systems, NetSupport Manager is relied on by organisations worldwide to deliver timely, accurate and secure remote support.

The NetSupport Manager Mobile Control is another development in ensuring the efficiency of the modern service desk, giving businesses the means to proactively support their customers regardless of location.

The new Control provides mobile remote control for existing NetSupport Manager remote control users from any iPad, Android Tablet or Kindle Fire.

Free to download from iTunes, Google Play and the Amazon app store, the Control allows a user to quickly search and connect to local computers by either IP address or PC name – or, for anywhere access, to browse, connect and view remote computers utilising the free NetSupport Manager Internet Gateway component.

The Control provides full remote control, chat and message capabilities of any remote PC running an existing NetSupport Manager Client (version 11.04 or later).

Visit [www.netsupportmanager.com/mobile.asp](http://www.netsupportmanager.com/mobile.asp) (HTTP://www.netsupportmanager.com/mobile.asp) for more information.

## ENHANCED MAC® and LINUX SUPPORT

NetSupport Manager is the most flexible solution of its kind, combining support for Windows, Linux, Mac® and a range of mobile systems, with a wealth of advanced system management functionality.

The latest update to NetSupport Manager's Mac® and Linux 'Client' ensures you can deliver optimised support to the latest Mac® OS X's - including Mountain Lion - and Linux distributions. Key among the functionality enhancements is the ability to transfer files seamlessly and securely to and from Mac® and Linux systems.

Commenting on the latest updates, NetSupport's Managing Director Al Kingsley said: "NetSupport

Manager's longevity and success is based on the investment we make in ensuring the product remains relevant in a continually changing IT climate. Flexibility is key and, with our new Mobile Control our customers can rest assured that we have recognised the importance of being able to back up your office-based teams by also being able to offer support on the move using the latest tablet technology.

"Our multi-platform support also continues to evolve and we're delighted to be able to extend our remote control capabilities for Mac® and Linux systems."

If you're new to NetSupport Manager you can download a free 30-day trial copy of the product's Windows desktop 'Control' and remote Windows, Mac® and Linux 'Client' components at [www.netsupportmanager.com](http://www.netsupportmanager.com) (<http://www.netsupportmanager.com>).

## NEW PRODUCT TOURS

NetSupport's new range of pre-recorded product tours is the ideal starting point for anyone wanting to familiarise themselves with our technology. These can be found at: [www.netsupportsoftware.com/webinars/tours.asp](http://www.netsupportsoftware.com/webinars/tours.asp) (<http://www.netsupportsoftware.com/webinars/tours.asp>).

## ABOUT NETSUPPORT

Headquartered in the UK, NetSupport has been delivering market-leading remote control and desktop management software solutions since 1989.

Its flagship products are the highly successful NetSupport Manager remote control and PC management application and NetSupport School, the market-leading classroom management and training software solution for Windows®.

NetSupport's evolving product range also includes: NetSupport DNA, delivering advanced enterprise asset management; web-based ITIL-compliant incident management solution NetSupport ServiceDesk; NetSupport Notify, its mass notification and desktop alerting tool and NetSupport Protect, a security tool designed to protect the content and configuration of desktop PCs. The latest addition to the range is NetSupport Assist, a classroom monitoring solution for Mac® and Linux environments.

NetSupport solutions and their derivatives are sold worldwide and enjoy market-leading status in many countries. NetSupport is recognised as one of the fastest-growing technology companies in the EU and was recently awarded Education ICT Exporter of the Year at the BETT Awards, became winners at the Network Computing awards in 2012 for the fourth consecutive year, and was a finalist at the 2012 Education Resources Awards. NetSupport is a member of BESA.

For more information about NetSupport, visit [www.netsupportsoftware.com](http://www.netsupportsoftware.com) (<http://www.netsupportsoftware.com>).

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