

# m-hance launches integrated mobile delivery management system

Submitted by: m-hance Ltd

Friday, 23 November 2012

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- m-hance solution to enable supply chain organisations to reduce operating costs by up to 20%

m-hance, one of the UK's fastest growing providers of innovative business software solutions, announces the launch of m-hance Delivery Management to further extend the supply chain functionality of its core financial management applications (<http://www.m-hance.com/software/microsoft-dynamics-gp/>).

m-hance Delivery Management\* (<http://www.m-hance.com/download?id=117&cat=BR>) is an integrated mobile delivery management system which enables organisations to drive down distribution costs, improve customer service and better utilise their fleet and resources. The system comprises electronic proof of delivery (ePOD), route scheduling, route compliance analysis and vehicle tracking functionality to provide real-time information and visibility of the whole delivery and collection process, from despatch to the point of delivery or collection.

Andrew Hayward, Managing Director of m-hance, states, "m-hance Delivery Management enables supply chain organisations to streamline the logistics relating to their entire distribution processes in a single, integrated system. By interfacing seamlessly with our core financial applications and mobile devices, the system enables businesses to better plan, schedule and capture real-time information relating to their deliveries and exceed their customers' expectations for on time, in full deliveries, collections and stock relocation."

Using GPS technology to combine real-time location and stock keeping unit (SKU) information, m-hance Delivery Management (<http://www.m-hance.com/download?id=117&cat=BR>) provides full job tracking capability via a PDA or vehicle telematics device, to monitor and manage the 'On Time In Full' (OTIF) customer delivery and collection process. The user-friendly system also provides real-time information on the status of the delivery process with tailored views for different job functions to assist with more accurate billing and improve communication and co-ordination between drivers, warehouse managers and office staff.

In addition, m-hance Delivery Management's advanced reporting enables distribution businesses to easily identify where process enhancements can be made. The system can assist in improving delivery accuracy and ensure that customer-defined time slots can more easily met, whilst providing proactive alerts in instances of delayed deliveries and real-time query handling at the point of delivery to transform customer service levels.

Hayward comments, "Margins are thin in the distribution business and any and all savings count. By enabling businesses to better monitor and react to service issues as they arise m-hance Delivery Management can also help to substantially reduce operating costs, minimise fuel usage and environmental impact as well as maximise driver utilisation."

Hayward adds, "Typical efficiency savings include up to a 20% reduction in claims and re-deliveries and 10% savings on fuel and vehicle maintenance reduction costs, providing organisations with a rapid return on investment in just six months or less."

-ENDS-

Notes to Editors

\*NB m-hance Delivery Management is powered by VSc Solutions' TranSend technology

About m-hance [www.m-hance.com](http://www.m-hance.com)

m-hance is a UK-based company providing innovative and functionally rich business software solutions to 2400 mid-market sized organisations including Innocent Drinks, RFU, Viridor, Millennium Hotels, Make-A-Wish, Hewden and Endsleigh Insurance. m-hance's core solutions offering consists of financial management, CRM, enterprise social networking, SharePoint, HR & Payroll, managed services and software development in a variety of vertical markets including distribution, manufacturing, not-for-profit, professional services and infrastructure.

m-hance has been formed following the acquisitions of Calyx Software, Gyrosoft, Trinity Computer Services and elements of MentecPlus, Touchstone Group and Maxima Holdings plc. m-hance is currently supported by 230 staff from offices in Manchester, London, Loughborough, Dublin, Glasgow and the United States. m-hance also has offshore development capabilities in India.

In September 2012, m-hance was ranked in the Tech Track 100 league table as one of the fastest-growing private technology companies in Britain after achieving record sales growth of over 45%.

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