

RBS - Really Bad Supervision

Submitted by: Chase Information Technology Services

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The Commodity Futures Trading Commission, a US regulator, releases yet another embarrassing set of phone calls, e-mails and instant messages.

Why is it that this sort of behaviour cannot be detected in real time?

Simply, as things stand, it means that you need as many compliance officers as there are traders, and you have to hope that they don't "go native".

One solution is Chase ITS' Intelligent Voice platform, which "listens" to phone calls, e-mails and IM's and presents an objective view of what is being said, and what should not be said.

Rather than look for pre-programmed key words, it is capable to distinguishing what is "unusual", both in a given organisation, and against real world speech and text.

Already installed in a number of key London institutions, Intelligent Voice is the quickest way to halt another LIBOR crisis in its tracks.

Chase ITS is Symantec Technology Partner, and can link direct to Symantec's Enterprise Vault storage platform

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