

# Rhapsody International Supports Global Expansion with IT Infrastructure Services from Internap

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Global streaming music service selects Internap's managed hosting, colocation and IP services

ATLANTA – November 13, 2013 Internap Network Services Corporation (NASDAQ: INAP), a provider of high-performance hosting services

([http://www.internap.com/?utm\\_source=DMG&utm\\_medium=referral&utm\\_content=rhapsody\\_expansion&utm\\_campaign=2013](http://www.internap.com/?utm_source=DMG&utm_medium=referral&utm_content=rhapsody_expansion&utm_campaign=2013)), today announced that Rhapsody International, the parent company of leading streaming music services

Rhapsody and Napster, is expanding its use of Internap's high-performance IT infrastructure services.

An Internap customer since 2010, Rhapsody International has added managed hosting

([http://www.internap.com/managed-hosting/?utm\\_source=DMG&utm\\_medium=referral&utm\\_content=rhapsody\\_expansion&utm\\_campaign=2013](http://www.internap.com/managed-hosting/?utm_source=DMG&utm_medium=referral&utm_content=rhapsody_expansion&utm_campaign=2013)) services in London and signed a multi-year renewal for colocation

([http://www.internap.com/colocation-provider-facility-overview/colocation-data-center/?utm\\_source=DMG&utm\\_medium=referral&utm\\_content=rhapsody\\_expansion&utm\\_campaign=2013](http://www.internap.com/colocation-provider-facility-overview/colocation-data-center/?utm_source=DMG&utm_medium=referral&utm_content=rhapsody_expansion&utm_campaign=2013)) and route-optimised IP connectivity services in Internap's Seattle data centre

([http://www.internap.com/colocation-provider-facility-overview/seattle-data-center/?utm\\_source=DMG&utm\\_medium=referral&utm\\_content=rhapsody\\_expansion&utm\\_campaign=2013](http://www.internap.com/colocation-provider-facility-overview/seattle-data-center/?utm_source=DMG&utm_medium=referral&utm_content=rhapsody_expansion&utm_campaign=2013))

“As we continue to expand into new markets across Europe and Latin America, we need to address a new

set of customer demands,” said Brian Ringer, chief technology officer at Rhapsody. “Internap provides

the right mix of critical IT infrastructure and network optimisation to ensure our subscribers

consistently enjoy a premium music streaming experience.”

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Rhapsody International is now using Internap's managed hosting services in its London data centre to ensure reliable, timely content ingestion. In addition, it is expanding its colocation footprint into

Internap's Seattle data centre, which offers secure, scalable colocation and managed hosting services

with advanced monitoring and 24/7 live customer support, as well as its route-optimised, global

Performance IP™ (<http://www.internap.com/business-internet-connectivity-services/performance-ip/>)

connectivity and Content Delivery Network

([http://www.internap.com/cdn-services-content-delivery-network/?utm\\_source=DMG&utm\\_medium=referral&utm\\_content=rhapsody\\_expansion&utm\\_campaign=2013](http://www.internap.com/cdn-services-content-delivery-network/?utm_source=DMG&utm_medium=referral&utm_content=rhapsody_expansion&utm_campaign=2013))

(CDN) services for accelerated delivery of customer content, applications and communications throughout

the world.

“As the disruption of the media and entertainment industry continues and more consumers and businesses shift to on-demand subscription services, the customer experience is king,” said Josh Crowe,

Internap's senior vice president of product development. “Internap is working closely with companies

like Rhapsody International to help them create a competitive advantage through our high-performance IT

infrastructure services that provide the best user experience possible.”

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About Rhapsody International

Rhapsody International is parent company of leading streaming music services, Rhapsody and Napster.

Initially launched in December 2001, Rhapsody is the original streaming music service that gives members

unlimited on-demand access to more than 20 million songs, whether they're listening on a PC, laptop,

Internet connected home stereo or TV, MP3 player or mobile phone. In December 2011, Rhapsody International acquired Napster International. Rhapsody International is headquartered in Seattle, with offices across the U.S. and Europe. Rhapsody and the Rhapsody logo are registered trademarks of Rhapsody International Inc. Follow @Rhapsody on Twitter (<http://www.twitter.com/rhapsody>) and keep up with the latest on the Rhapsody Facebook (<http://www.facebook.com/Rhapsody>) page.

## About Internap

Internap helps people build and manage the world's best performing IT infrastructure. Our global footprint of data centres, patented network technology and hybrid approach to hosting solutions that blends virtual and bare-metal cloud computing, managed hosting and colocation delivers a seamless end-user experience with the lowest latency every time. With a 100% uptime guarantee and award-winning customer support, Internap has been recognised by Forbes as one of America's Most Trustworthy Companies. For more information, visit [www.internap.com](http://www.internap.com) (<http://www.internap.com>).

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## Forward-Looking Statements

This press release contains forward-looking statements. These forward-looking statements include statements related to the performance of our IT Infrastructure services and the benefits that our customers may receive from them. Because such statements are not guarantees of future performance and involve risks and uncertainties, there are important factors that could cause our actual results to differ materially from those in the forward-looking statements. These factors include the actual performance of our IT Infrastructure services; the reaction and behavior of customers and the market to our company; our ability to react to trends and challenges in our business and the markets in which we operate; the availability of services from Internet network service providers or network service providers providing network access loops and local loops on favorable terms, or at all; failure of third party suppliers to deliver their products and services on favorable terms, or at all; failures in our network operations centers, data centers, network access points or computer systems; our ability to provide or improve Internet infrastructure services to our customers; and our ability to protect our intellectual property, as well as other factors discussed in our filings with the Securities and Exchange Commission. Given these risks and uncertainties, investors should not place undue reliance on forward-looking statements as a prediction of actual results. We undertake no obligation to update, amend or clarify any forward-looking statement for any reason.