

Sheffield GP Practice makes the most of a flexible working approach

Submitted by: Lexacom

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Crookes Practice in Sheffield has appointed leading digital dictator provider Lexacom to help create a more efficient workflow system in their Practice freeing up some flexibility for staff.

Lexacom 3 has been integrated with their clinical system, SystmOne and using Olympus as recommended by Lexacom, Crookes Practice feel they have the perfect combination to ensure an efficient end to end work flow for document production.

Crookes Practice chose to work with Lexacom over other digital dictation system providers in the market. After their initial experience of Lexacom's Sales and Customer Service team and a trial to understand how the software works, they realised this offering met with the high standard they were looking to work with.

Since they started using Lexacom 3, Crookes Practice have seen significant improvements in the administration at their Practice. Not only have they increased work flow production but they have streamlined their workflow systems and reduced the time their Medical Secretaries spend on document creation, allowing them to focus on other areas of work. All of this has benefited their budgets and saved money in the long term; this really has been a win-win solution for Crookes Practice.

Whilst Crookes Practice use Lexacom's digital dictation services on a daily basis, they also use Accuro's outsourced transcription services when required. Secured transcription services which are easy to set up and which fully integrates with Lexacom 3, continues to fill any gaps of work flow during times when they are short staffed.

Kate Carr Practice Manager at Crookes Practice commented "We were without a Medical Secretary for three months. Being able to use the integrated outsourced transcription service on a temporary basis was a real lifesaver during a time when we were recruiting for this role. Knowing that this kind of integrated service is something we can use as and when is necessary gives us flexibility we occasionally need this, and it's a great feeling to know Lexacom are always on hand with services at a touch of a button that can support our Practice in order to maintain a constant work flow".

Crookes Practice use their Lexacom 3 software on a daily basis across a team of six GPs, visiting Locums, Nurse Practitioners and the Admin Support team. Kate Carr concluded, "Lexacom 3 has been a fantastic asset to our Practice and to our team. We would certainly recommend any GP Surgery who currently doesn't use Lexacom 3 to start using this invaluable service, which we have come to rely on".

Lexacom Managing Director, Dr Andrew Whiteley, said: "We're very pleased to be working with the Crookes Practice. With practices under growing pressure to work more efficiently, GPs are increasingly looking to digital systems to help improve working practices and offer greater flexibility. It is very rewarding to see that Lexacom is not only saving them time but reducing the strain on their team."

To set up interviews or for more information, please contact Emily Hayward, Marketing Executive. Telephone 01295 239916 or email emily.hayward@lexacom.co.uk

Overview

Lexacom is the only provider of advanced digital dictation and workflow solutions that can offer the most flexible range of fully integrated services.

Designed specifically with the medical user in mind, our all-encompassing software, Lexacom 3, is the ideal solution for organisations including GP Practices, Federations, CCGs, NHS Trusts and specialist providers. Lexacom 3 can be configured specifically for any organisational structure's requirements in order to lighten your workload, improve accuracy and enhance efficiency in your workplace.

The only system approved by EMIS Health, InPS and TPP, Lexacom fully integrates with all the major clinical systems in Primary Care. We are now a recommended partner of Emis Health as their supplier for digital dictation and speech recognition.

Lexacom 3 offers the most flexible range of fully integrated third party services including Outsourced Transcription, Speech Recognition and 'Print to Post' services, providing a complete end to end work flow creation service. We have partnered with carefully selected suppliers who can offer enhanced, secure services which we are able to deliver to our customers. Users can also enjoy continuous access and flexibility with Lexacom Mobile, enabling dictation on the move, compatible across all major portable devices.

Integrating seamlessly with your Lexacom system, our latest software enables you to access these third party services as and when you need them, allowing you maximum flexibility to manage your resources effectively, lightening your workload, improving admin accuracy, practice efficiency and patient safety.

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