

# Tideway selects Advanced 365's PaaS to support London's £4.2bn 'super sewer'

Submitted by: Advanced

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Managed service contract to support new Thames Tideway Tunnel in 2016

4 November 2015 – Tideway, the company responsible for delivering London's 'super sewer', has selected Advanced 365 (Advanced) to deploy and manage its entire IT infrastructure following a competitive tendering process.

The Platform-as-a-Service (PaaS) will improve network security, efficiency and collaboration for Tideway staff. The £4.2bn, 25km Thames Tideway Tunnel, will help tackle the 39 million tonnes of untreated sewage that overflows into the Thames in a typical year.

Advanced will provide a portfolio of 24/7 mission critical managed services across all desktop applications and associated mobile and tablet devices. This will include a variety of core business systems, ranging from finance and HR, to business productivity solutions comprising SharePoint, Lync and Office 365.

The solutions will be hosted within a private cloud in the company's state-of-the-art tier III data centre supported by a robust service level agreement (SLA) and full back-up and disaster recovery services in the event of an emergency.

Robin Johns, Head of IS at Tideway, comments, "As the largest infrastructure project ever undertaken by the UK water industry, it goes without saying that we need extremely secure and cost effective managed services. Advanced stood out as being a respected supplier who implicitly understood all of our requirements and could deliver best value.

"Having a flexible and reliable platform allows us to create a long term IT strategy leading up to and after the completion of the tunnel, in addition to increasing staff productivity."

A managed service desk will also offer technical assistance to ensure Tideway's IT services are continually meeting its business requirements throughout the duration of the project. The desktop support engineers will be based in the project offices, as well at Advanced's London-based office.

Neil Cross, Managing Director, Advanced 365, says, "We are delighted to have been entrusted to support Tideway to deliver one of London's biggest infrastructure projects which will bring major environmental, health and economic benefits to London.

"Winning this highly competitive contract highlights Advanced's continued growth and underlines our position as one of the UK's premier managed service and cloud providers."

Advanced 365 is a division of Advanced Computer Software Group Limited, a leading supplier of software and IT services to the health, care and business services sectors. In 2014, Advanced won Tech Company of the Year in PwC's UK Tech Awards and ranked in the Deloitte UK Technology Fast 50, which recognises the

50 fastest growing technology companies in the UK.

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Notes to Editors

#### About Tideway

Tideway is upgrading London's sewerage system to cope with the demands of the city well into the 22nd century. After years of study, construction work for the new 25 kilometre interception, storage and transfer tunnel running up to 65 metres below the river, known as the Thames Tideway Tunnel, will start in 2016.

Starting in west London, the main tunnel generally follows the route of the River Thames to Limehouse, where it then continues north-east to Abbey Mills Pumping Station near Stratford. There it will be connected to the Lee Tunnel, which will transfer the sewage to Beckton Sewage Treatment Works.

<http://www.tideway.london/>

#### About Advanced 365

Advanced 365 is a leading provider of IT managed services and business innovation solutions. Working with organisations within the private, public and charity sectors, Advanced 365 aligns technology to its clients' business needs in order to improve their operational efficiencies, help control costs, enhance productivity and enable growth.

Core offerings include:

- Managed services focusing on the delivery of IT services including: outsourcing, cloud computing, application development and support, and unified communications.
- Business innovations to make legacy systems relevant to today's business environment. Advanced 365 provides a CIO advisory service which supports the deployment of technologies including modernisation, legacy system migration, application development, applications support and data cleansing.

Advanced 365 is a Microsoft Gold Competency Partner and works closely with other industry leading vendors and developers including Redhat, Gamma Telecom, IBM and Oracle.

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<http://www.advancedcomputersoftware.com/365/>

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