Bristol City Council Awarded 'Best Use of Agile in Public Sector' in Partnership with Radtac at Agile Awards 2015

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Bristol City Council has won the 'Best Use of Agile in the Public Sector' award through nominees Gavin Beckett and Tara Dillon for optimising their delivery of digital citizen services. The award was part of the leading Agile Awards ceremony held at the Grand Ballroom of the Montcalm Hotel on Thursday, November 12th.

Radtac partnered with Bristol City Council (BCC) in November 2014 to provide expert Agile support and skills, supporting the Council's technical and service teams, and working with them to build a delivery model that would empower the BCC to achieve their Digital Service delivery goals.

BCC had an ambitious savings target to be achieved through their business change programme. The Council acknowledged the need to focus services around user needs and deliver digital services "so good that people prefer using them", according to Gavin Beckett, BCC Chief Enterprise Architect. BCC had started working with Agile, however needed to deepen knowledge and scale up to meet the demand for change.

"Through the establishment of our Applied Programme there was recognition that we need to re-design Council Services and make a major shift from face-to-face and voice interaction with our customers to more of a self-serve model", stated Max Wide, BCC Strategic Director for Business Change.

By partnering with Radtac, Bristol City Council was able to achieve a faster delivery of projects, a higher level of customer satisfaction and a reduced backlog of change.

"Radtac provided us with an important injection of high-quality talent and expertise to help us transform and create our capability to sustain an efficient and effective Agile approach – and deliver effective, sustainable Digital Services across our organisation", said Gavin Beckett, BCC Chief Enterprise Architect.

Winning the 'Best Use of Agile in the Public Sector' award acts as an industry acknowledgement for successful deployment, practice and execution of Agile methodologies. The Agile Awards is a leading annual ceremony, this year in its sixth edition, which publicly recognises the efforts and success of exceptional practitioners and senior leaders in overcoming the challenges of adopting the discipline.

"We are delighted and proud of Gavin, Tara and the whole team at Bristol City Council for their fantastic commitment which led to winning the award. I am honoured to be part of their journey to create exceptional digital services for the citizen, especially as I am a former student of Bristol University", said Darren Wilmshurst, Head of Consulting at Radtac.

Further information about BCC's and Radtac's work together can be found in the case study in the case study (http://www.radtac.co.uk/pdf/caseStudies/BristolCityCouncil.pdf), and more information about Radtac on the website (http://www.radtac.co.uk/).

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About Radtac

Radtac (http://www.radtac.co.uk/) helps your organisation to adapt quickly to change, improving the quality and speed of delivery of your products and services. Radtac has over 17 years experience of working with organisations like yours to deliver long term transformational change. Radtac specialise in Agile transformation methodologies and in delivering solutions for banking, financial service, gaming, public sector and others.

About Bristol City Council

Bristol is home to 432,000 residents who rely on Bristol City Council (https://www.bristol.gov.uk/) for a variety of public services, from social care and education to planning and transportation.
In 2015 Bristol became the UK's first ever European Green Capital in recognition of what its citizens has already achieved in making our city a healthier, happier place to live in.
Bristol is one of 6 Core Cities, the economically largest areas outside of London in England, Wales and Scotland. The list also includes Birmingham, Cardiff, Glasgow, Leeds, Liverpool, Manchester, Newcastle, Nottingham and Sheffield.

About the Agile Awards

The Agile Awards (https://www.theagileportal.com/awards) were created to recognise and award the top Agile talent. The event is for today's practitioners and senior leaders who exemplify characteristics of conviction, passion, and courage. It recognises the challenge of adopting the discipline and serves to publicly recognise their efforts.
The 2015 Agile Awards, the sixth edition of the event, organised by Yoh, had 16 award categories. The categories break down into two types: those judged by a panel of experts, and those that have been voted for by the public. The winners have been announced at the gala dinner evening on 12th November 2015 at The Montcalm Hotel.

Image courtesy of Neopan Photography.

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