Mercy US healthcare organisation selects Datix patient safety and risk management solution

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Datix's advanced features to provide real time data for patient safety

Mercy, the seventh largest Catholic health care system, has selected patient safety and risk management software from Datix to give a comprehensive view of incidents, complaints and claims across the organization. After a thorough evaluation, Datix was selected as a result of its ability to aggregate patient safety data in real time. Datix's powerful dashboards and report writer will provide the Mercy leadership team and managers with the ability to access and drill down into data to allow faster decision making, further progressing the culture of patient safety throughout the organization.

Dr Keith Starke, Mercy's chief quality officer, said, "Mercy is passionate about patient safety and technology. We were named as a 'Most Wired' health care organization last year by the American Hospital Association and were one of the first organizations in the US to have a comprehensive, integrated electronic health record to provide real-time, paperless access to patient information. The introduction of Datix will further enhance our ability to promote a culture of patient safety across the organization."

Mercy includes 45 acute care and specialty (heart, children's orthopedic and rehab) hospitals, more than 700 physician practices and outpatient facilities, 40,000 co-workers and more than 2,000 Mercy Clinic physicians in Arkansas, Kansas, Missouri and Oklahoma. The health care system receives around 10,000,000 inpatient and outpatient visits annually.

Dr Peter Brawer, Mercy's vice president of quality, added, "Datix will make it much easier to record adverse and near miss events and incidents and enable analysis and meaningful reporting at all levels of the organization, including the leadership team. We will be able to look at trends, identify issues and risks, and rapidly address them to increase safety and prevent repetition. The highly configurable nature of Datix software gives Mercy a tool to accurately reflect its current and future patient safety culture and processes."

Datix brings transparency to patient safety data and its position as a leading global player includes large scale deployments in the US and Canada, 80% of the National Health Service in the United Kingdom and installations in other European countries, Australia and the Middle East.

John Scott, SVP Sales, Datix concluded, "We recognize the importance of data and analytics to Mercy as an organization. Datix is a proven patient safety and risk management solution with a long track record of helping healthcare managers make fast and effective decisions based on data and shared learning to help keep patients safe from harm."

Ends

About Mercy
Mercy is the seventh largest Catholic health care system in the US and serves millions annually. Mercy

includes 45 acute care and specialty (heart, children's, orthopedic and rehab) hospitals, more than 700 physician practices and outpatient facilities, 40,000 co-workers and more than 2,000 Mercy Clinic physicians in Arkansas, Kansas, Missouri and Oklahoma. Mercy also has outreach ministries in Louisiana, Mississippi and Texas.

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About Datix

Datix has been a global pioneer in the field of patient safety over the past three decades and today is the leading supplier of software for patient safety, risk management, and incident reporting for health care. Datix aims to build and promote a culture of safety within healthcare organisations recruiting professionals, as diverse as the patients they serve, who are passionate about improving healthcare and championing technological innovation. Datix continually invests in its software and services maintaining a leadership position at the forefront of the worldwide patient safety movement.

Datix is focused on the health and social care sector, with customers including public and private hospitals, primary care providers, health systems and ambulatory services and clinics. Within the US this includes the Department of Defense and the majority of Academic Medical Centers, and in the UK more than 80% of the National Health Service. Internationally Datix has a rapidly growing customer base with large scale deployments in Canada, Europe, Australia, New Zealand and the Middle East.

Datix has offices in Chicago, Washington DC, Canada and the United Kingdom. To learn more, visit DATIX US (http://www.datixusa.com) or call 312-724-7776

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