

# Higgs & Sons - Renewing Innovation With Zylpha

Submitted by: Zylpha

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Top 200 law firm Higgs & Sons is continuing to create and deploy innovative solutions through its case management system, following a decision to renew the practice's ongoing investment with Zylpha ([www.zylpha.com](http://www.zylpha.com)).

The renewal encompasses both electronic document bundling software (<http://www.zylpha.com/electronic-document-bundling/>) and MoJ portal integrations (<http://www.zylpha.com/integration-to-the-moj-claims-portal/>) for EL/PL and RTA and reflects the significant time and cost savings delivered by the technology. Higgs & Sons has also benefitted from Zylpha's extensive DeveloperPlus Visualfiles support expertise offering when searching for a new system administrator. This renewed investment is part of the firm's ongoing commitment to driving quality and innovation.

Higgs & Sons is a modern forward-thinking practice supplying a broad range of legal services ranging from Commercial, Corporate and Employment work through to Residential, Family and Personal Injury. The practice is proud of its heritage and passionate about the future. Investing in technology is an important element of this approach and Higgs & Sons has worked closely with Zylpha to assess those areas of the business where innovation will make a positive impact.

Central to the renewal strategy has been Document Bundling and Zylpha's software greatly speeds the preparation, pagination, maintenance and dispatch of secure document files. Zylpha's bundling system is especially beneficial to Higgs & Sons' Personal Injury team, where cost savings will be seen on a case by case basis.

Higgs & Sons has also renewed its deployment of Zylpha's widely acclaimed MoJ Portal integrations for use with the SolCase case management system from LexisNexis. These case management integrations cover Road Traffic Accidents (RTAs) and Employers / Public Liability (EL/PL). With the portal integrations in place, the practice can fully automate the claims process, therein drastically reducing claim submission times, whilst also eliminating the risks associated with manual data entry.

Higgs & Sons will also extend its utilisation of Zylpha's DeveloperPlus Support Services option for outsourced Case Management system administration. This flexible resource allows the practice to tailor the service levels used to the quantity of work in the pipeline. For Higgs & Sons, DeveloperPlus is the ideal temporary solution when looking for staff cover for their case management system administration. Zylpha's service, which enables Higgs to develop and implement significant changes initiated by legislative requirements and their own focus on efficiency, ensures the smooth transition of temporary to full time staff and the smooth running of the operation.

Commenting on the news Adam Cutler, IT Director at Higgs & Sons noted, "We will always remain true to our values of client service and technical excellence. To achieve this, we invest in the technology that will maintain the highest service and quality levels throughout the practice.

"We are delighted to renew with Zylpha as the products and services supplied continue to provide

important elements of our approach and we are impressed by the positive impact they have and will have on our business. We look forward to continuing to work closely with Zylpha to identify other areas of the business where they can also make a real and positive difference.”

Tim Long, CEO of Zylpha welcomed Adam Cutler’s comments adding, “Higgs & Sons’ strict adherence to quality throughout their business is extremely impressive. We are delighted therefore that they have chosen to renew with Zylpha for our Bundling technology and our MoJ portal integrations for their internal case management system. We look forward to building further upon the strong relationship we have.”

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About Zylpha [www.zylpha.com](http://www.zylpha.com)

Headquartered in Southampton Zylpha is an innovative specialist offering tools for the legal profession including:

- \* Secure electronic document production and delivery.
- \* Court Bundling.
- \* Integration with the MOJ Portal
- \* Links to agencies for AML and Identity Verification.

The company, which was founded by Tim Long its CEO, has won widespread acclaim in both the legal and local government sectors for its systems that transform secure communications for court and case management bundles.

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