PCI Pal celebrates award win at the PCI 2018 Awards for Excellence

Submitted by: Peptalk Communications
Friday, 26 January 2018

PCI Pal (http://www.pcipal.com), a specialist provider of secure payment solutions for global contact centres, has been presented with an award at the PCI 2018 Awards for Excellence for the work it has done in supporting organisations improve payment card security and achieve PCI DSS compliance.

The awards are designed to recognise and honour the industry's most outstanding examples of best practice in payment security and PCI DSS projects and implementations.

Each award is presented for a real-life PCI DSS project, which in this case was for the work PCI Pal has completed for International fashion retailer All Saints.

The case study demonstrated clinical understanding of the client's need, flexibility of deployment and delivery of strong after-sales service and support.

James Barham, Chief Commercial Officer for PCI Pal said: "The judges of the PCI Awards for Excellence have conducted research in the marketplace to identify solution providers who are making a difference in delivering PCI compliance and security solutions.

"We are delighted to have received an award for the work we do in supporting All Saints to meet the PCI compliance rules and to ensure its payment card systems for customer engagement by phone are secure and future-proofed."

Judges assessed case study-led submissions to identify demonstrable best-in-class abilities in delivering PCI compliant solutions, a thorough understanding of the very latest regulatory requirements, and successful delivery of a core strategic initiative to meet clients' original objectives.

Adds James Barham: "Since implementing our Agent Assist secure payment solution, All Saints has not only seen a two-third reduction in how long it takes to process phone sales, but additionally they have been able to take their contact centre environment out of scope from full PCI DSS whilst securing customer payment information across their customer experience teams. We are delighted that the PCI 2018 Awards for Excellence has recognised the success of this implementation."

PCI Pal has also been announced as a finalist in the 2018 Card and Payments Awards in addition to the Credit & Collections Technology Awards.

For more information, visit www.pcipal.com or call +44 207 030 3770 to arrange a demonstration. Alternatively, follow PCI Pal on Twitter.

ends

Notes to Editors:

About PCI Pal PLC:

PCI Pal is a specialist provider of secure payment solutions for contact centres and businesses taking Cardholder Not Present (CNP) payments. PCI Pal's globally accessible cloud platform empowers organisations to take payments securely without bringing their environments into scope of PCI DSS and other card payment data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments are simple and light-touch, ensuring no degradation of service while achieving security and compliance.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter: https://twitter.com/PCIPAL

Editor's Contact:
Peppa Sheridan
Peptalk Communications
+ 44 (0)1787 313822 / peppa@peptalkpr.co.uk

Distributed via Press Release Wire (https://pressreleases.responsesource.com/) on behalf of Peptalk Communications

Copyright © 1999-2026 ResponseSource, Northburgh House, 10 Northburgh Street, London, EC1V 0AT, UK

e: info@responsesource.com t: 020 3426 4051 f: 0345 370 7776 w: https://www.responsesource.com