

Bizzby selected by geo to protect consumers from water leak misery with Waterlock

Submitted by: GEO

Wednesday, 14 November 2018

Home services specialist connects customers to smart water damage prevention system

London, UK, 14 November 2018

The nationwide network reach of Bizzby, the home installation services specialist, will be fully utilised by geo, developer of Waterlock, the connected water damage prevention system, following its appointment as installation provider.

Bizzby delivers a wide range of services through its countrywide supply network of connected home specialists, gas engineers, plumbers and electricians. Its proven software platform offers the infrastructure required to connect householders or businesses directly with a bookings portal, process payments and deliver customer support.

geo identified Bizzby as an ideal installation provider for Waterlock primarily because of its extensive and carefully curated supply network of specialist professionals coupled with its ability to integrate geo's logistics systems directly into its platform.

"Bizzby already works with some of the UK's leading brands to ensure superior customer service and the best quality technical installation advice," said Rik Temmink, Chief Product Officer at geo. "It is vital for us that Waterlock is specified and installed to the very highest standards and that we can access daily reporting and real-time tracking of installations to ensure operational efficiency and customer satisfaction. We are confident that Bizzby will more than meet these requirements."

Waterlock delivers three key benefits. The first is that it gives users the power to switch their mains water supply on or off, either from the Waterlock Valve Controller in the property, or remotely from the app on their smartphone. The second is that it can automatically detect and control leaks using wireless sensors around the home which detect standing water or an increase in humidity. These then activate the Waterlock Valve Controller to close the stopcock and send an alert to the homeowner via email or the Waterlock app. The final benefit is that, as risk is reduced, so insurance premiums will come down, saving money for both the policyholder and the insurer.

Mica Vaipan, COO at Bizzby commented: "We're looking forward to continue supporting geo in its growth in the smart home space via the launch of their Waterlock product. Our team is glad to have been able to grow this relationship beyond installing geo's smart thermostats, and to continue leveraging our nationwide network of installers and scalable technology in order to offer an increasing number of end-consumers with a seamless service delivery experience."

More details of Waterlock are available at www.geotogether.com/waterlock . Demos available on inquiry.

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About geo

geo was founded in Cambridge in 2006, the award-winning brainchild of CEO Patrick Caiger-Smith and Non-exec Director Simon Anderson, both intent on revolutionising the smart home interface in a bid to encourage consumer engagement and a greener way of home living. Their commitment to making a positive impact on energy consumption drove them to found geo, even winning a Shell Springboard regional award in their first year of business.

From those early pioneering days, the company has enjoyed continued growth and is one of the success stories of the smarter energy business. Following the launch of their first product, Solo, in 2007, geo has gone on to design, develop and supply a broad range of products and services, offering simple but intelligent user interface and delivering clear, understandable information about the energy being used. Their Cosy won the IDA Silver Award (International Design Award) in 2015.

So far geo has delivered close to 5 million systems to homes throughout the UK and Europe, and they're currently the leading provider of consumer feedback devices and services to the UK Smart Metering Programme. They are also trusted by multiple utilities, meter providers and energy installers, who sell geo products on to their own customers. From their Cambridge headquarters, Patrick continues to lead a formidable team of experts in renewable energy, engineering, business and finance. This was acknowledged in 2017 with geo's selection for a Queen's Award for Innovation.

About Bizzby

Bizzby is the UK's leading connected home services platform operating B2C and B2B2C with clients in the retail, utilities, insurance, property management and Smart Home OEM space. With a scalable supply model and automated network quality management driven by technology and data, and end-to-end white-label software capabilities designed for an excellent self-service digital customer experience and operational efficiency, Bizzby is helping its clients reduce call centre costs while improving customer satisfaction. The company is currently operating UK-wide and building supply networks across Europe and North America.