

# Ventrica enters Sunday Times Fast Track 100 for the first time

Submitted by: TTA Communications (Bath)

Monday, 3 December 2018

---

Outsourced customer contact centre Ventrica (<http://www.ventrica.co.uk>) based in Southend-on-Sea has entered The Sunday Times Virgin Atlantic Fast Track 100 (2018) (<http://www.fasttrack.co.uk/league-tables/fast-track-100/>) for the first time and is ranked as the 63rd fastest growing company in the UK. Ventrica is the only contact centre outsourcing business to feature in this year's list.

Sponsored by Virgin Atlantic, BDO, Barclays, N+1 Singer & BGF and published annually, The Sunday Times Virgin Atlantic Fast Track 100 league table ranks Britain's 100 private companies with the fastest-growing sales over their latest three years. It is compiled by Fast Track and published in The Sunday Times each December, with an awards event the following May, and alumni dinners during the year.

Founder and CEO of Ventrica, Dino Forte commented, "We are extremely proud and delighted to announce that we've become members of this elite club. To be in the top 100 is not only a fantastic accolade but incredibly prestigious too, as this league table is held in high esteem by business leaders and financial institutions across the globe.

This is a fantastic end to what has been another great year with the build-out of our second floor at our second site Ven2, further National & European award wins, new contract wins from a number of global brands, new staff joining our Ventrica family and a new Private Equity partner in Mobeus providing us with a £9m investment that will help support our ambitions to continue growth both in the UK and Europe.

We are first and foremost a people business and it is our Ventricans who are responsible for making this happen. This is the ultimate recognition and a big thank you for all their hard work over the last three years."

Last week Ventrica picked up a Silver Award for 'Best Outsourcing Partnership – large' in conjunction with client New Look (<https://www.newlookgroup.com/>) at The European Contact Centre and Customer Service Awards 2018 (ECCCSAs) (<https://www.ecccsa.com>) and earlier in the year won a Gold and Bronze at the UK National Contact Centre Awards.

One of Ventrica's clients Chilly's Bottles (<https://www.chillysbottles.com/>) was also recognised in 'The ones to watch' – 10 companies who are racing towards the Fast Track 100  
For further information on Ventrica visit <http://www.ventrica.co.uk/>

-ends-

Editor's notes:

About Ventrica

Ventrica is an award-winning, outsourced contact centre business that delivers omni-channel and multi-lingual customer service for blue chip brands. Continual investment in globally leading technology

allows Ventrica to provide a truly omni-channel customer experience that encompasses calls, email management, web chat, instant messaging and social media into one integrated and unified solution.

The company is headquartered in Southend where it operates from spacious, hi-tech and modern offices, placing significant emphasis on the comfort and well-being of its staff. Ventrica shares the same passion about its customers' business as it does for its own and continually strives for quality and consistency of service delivery.

Ventrica has significant experience of providing customer management and sales across an array of industries, including, Retail, Insurance, Finance, Health, Transport, Real Estate, Leisure, Hospitality, Construction and Publishing. In particular Ventrica is well-known for its eCommerce expertise particularly within fashion retail.

Press contact : Jane Moores, TTA Communications Ltd, Tel : 01225 580214 / 07966 176028 email: jane.moores@ttacomms.co.uk