

North East London NHS Foundation Trust paves the way to digital maturity with fast, safe, and secure access to clinical applications with Imprivata

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New solution delivers immediate time saving benefits, enabling clinicians and care givers to log in securely and quickly to essential clinical applications

London, England – Imprivata®, the healthcare IT security company, has announced that North East London NHS Foundation Trust deployed Imprivata OneSign® Single Sign-On to speed up access to essential clinical applications whilst still maintaining security integrity. The solution, supplied via Imprivata reseller CDW, provides medical staff with fast, safe, and secure No Click Access® to applications using their employee smart cards. Password fatigue was a growing concern across the Trust with employee feedback forms revealing that 50 percent of staff admitted to having some form of password memory aid that was either visible or easily accessible. Since implementing Imprivata OneSign across the Trust, the ease of use has encouraged better cyber hygiene amongst employees and improved audit trails and data governance.

Addressing the respective needs of hospital-based staff and community field care teams can be challenging, however Imprivata OneSign has proved itself to be a one size fits all solution. Following deployment to more than 8,000 members of staff, across 150 sites within the trust, the feedback has been overwhelmingly positive. David Haymes, Project Manager, North East London NHS Foundation Trust comments; “Once people saw how easy it was to access applications using Imprivata OneSign, we had little resistance. The impact was almost immediate; staff were no longer battling password fatigue but getting on with their day to day jobs without technology barriers. In feedback surveys, 81 percent of staff said the Imprivata solution had made access to applications quicker and easier. This was a smoother transition than we had hoped.”

Prior to implementing Imprivata OneSign, the average user within the Trust accessed 8 different applications daily, taking 8-9 minutes to log in per user. With Imprivata OneSign, the ease and speed of No Click Access has motivated staff to keep their smart cards on them at all times. Login times have been dramatically reduced, increasing effectiveness and improving security, data governance, and audit trails. Quick and secure access to essential clinical applications, both on wards and within the community, has improved efficiency and delivered positive benefits to both patients and staff. Now, rather than battling with technology, staff are able to focus on patient care and utilise essential clinical applications quickly, making informed decisions without delays, and improving patient outcomes.

Since implementing Imprivata, the feedback has been so overwhelmingly positive from staff that the Trust will soon deploy Imprivata Spine Combined Workflow which will deliver the same fast, secure, No Click Access to NHS Spine-enabled applications at the point of care.

Eoin Perera, UK Healthcare Sales Manager at CDW said; “CDW see Imprivata and its solutions portfolio as a key technology partner for the NHS. Imprivata provides a solution that can be implemented to streamline access into the applications and services consumed by IT users, without over complicating the way users consume the IT service. Imprivata OneSign Single Sign On can remove the barriers of password complexity, improve security and efficiently allow users access to their services in a more timely manner, allowing

medical staff to spend more time with patients, rather than struggling along with IT access.”

Dr. Sean Kelly, Chief Medical Officer at Imprivata commented; “North East London NHS Foundation Trust wanted to use technology to reduce risk, improve efficiency, and deliver the highest quality patient care. The Trust has succeeded in achieving this ambition, and with the introduction of Imprivata Spine Combined Workflow, will soon be taking another step along the road to their digital transformation journey.”

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NOTES TO EDITORS

About CDW UK

CDW UK is a company with an international presence in both private and public sector IT, and through our global supply chain provide products and services in over 130 countries. Our team possesses the industry’s highest achievable accreditations, which means our customers can focus on running their business, not on managing their IT.

For more information, visit CDW (<http://www.uk.cdw.com>)

About Imprivata

Imprivata®, the healthcare IT security company, enables healthcare securely by establishing trust between people, technology, and information to address critical compliance and security challenges while improving productivity and the patient experience.

For more information please visit: Imprivata (<http://www.imprivata.co.uk>)

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