

Anderson Zaks launches new service for call centre (MOTO) payments that helps reduce payment risk

Submitted by: PR Artistry Limited

Tuesday, 5 February 2019

Off the shelf One-stop PCI P2PE solution that helps remove a call centre's IT infrastructure from PCI DSS scope

Anderson Zaks, a leading omni-channel Payment Service Provider (PSP) based in the UK, has launched a new service offering secure card not present payments (MOTO) for call centres.

In a typical call centre environment, the usual scenario would be to take card payment information on a standard terminal, or a software application located on the IT infrastructure. This infrastructure then requires securing to PCI DSS standard.

The new solution enables card details to be entered directly on to a PINPAD by the operator connected to any PC or terminal. Card details are immediately encrypted in a PCI P2PE compliant manner thus effectively removing your IT infrastructure from PCI DSS scope.

This solution is specifically designed for merchants who must accept verbal card details from their customers, but equally, it can complement an IVR (phone signalling) or 'pay by link' solution.

Anderson Zaks and IDTECH SREDKey integrated solution does not require a driver to be installed, but instead works via the Anderson Zaks's virtual terminal, and with its published API means that bespoke, secure solutions for MOTO payments can be set up within days.

Iain High, CEO at Anderson Zaks commented; "While the regulations for taking card not present transactions continue to grow, so too does the likelihood of a major data breach. Our innovative solution provides additional protection helping contact centres to weigh up the cost of meeting PCI compliance against outsourcing."

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NOTES to EDITORS

About Anderson Zaks

Anderson Zaks is a leading omni-channel Payment Service Provider (PSP) based in the UK, delivering highly reliable, fast and secure payment processing services to many hundreds of businesses located across the UK Europe, Middle East and USA.

Anderson Zaks addresses the payments needs of small and medium sized enterprises through to multi-national corporations, and operates in a variety of markets through sector specialist partners.

Anderson Zaks customers benefit from flexibility, personalised customer care, independence (from both acquirer and hardware manufacturer) and extensive experience.

RedCard Processing Services provides authorisation, settlement and a range of value added transaction services. RedCard supports Chip and PIN, contactless, and ecommerce transactions and has connections to all UK and several European acquirers.

Anderson Zaks takes security very seriously, its RedCard Payment Gateway is PCI DSS Level 1 certified, and its RedCard software is PA-DSS validated.

For more information about Anderson Zaks, RedCard Processing Services and RedCard Applications please visit: AndersonZaks (<http://www.andersonzaks.com>)

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